



**HVACDIRECT.COM**

## LIMITED WARRANTY

### Applies to Perfect Aire® Quick Connect Single Zone Ductless Systems Purchased Through HVACDirect.com

Perfect Aire warrants the mechanical and electrical parts contained in the above Perfect Aire® product (“unit”) against defects in materials and workmanship under normal use and maintenance, as set forth below (together, the “limited warranty” or “warranty”).

#### **1 YEAR - FULL UNIT REPLACEMENT**

For a period of 1-year, Perfect Aire will replace a unit found defective in material or workmanship at no charge.

If the unit is registered within first 90 days after installation (as provided below), Perfect Aire will provide the following additional warranty:

#### **7 YEARS - PARTS & COMPRESSOR**

For a period of 7 years, Perfect Aire will replace any mechanical or electrical part in the unit, including the Compressor found defective in material or workmanship at no charge (“Additional Warranty”).

All warranty periods begin on the date of the original installation except for units installed in a newly constructed residence, in which case, the original installation date is the date the owner purchases the residence from the builder. If the original installation date cannot be verified, the warranty period begins 120 days from Unit’s production date as shown by its serial number. This limited warranty is made by Perfect Aire LLC to the original owner (and his or her spouse) of the residence where the unit was originally installed. No warranty is made or implied by HVACDirect.com. Subject to the law applicable to where the unit is installed, this limited warranty is not transferable and subject to all provisions, conditions, limitations and exclusions listed below.

#### **SCOPE AND CONDITIONS OF COVERAGE**

This limited warranty applies to units that:

- were originally purchased from HVACDirect.com on or after October 1, 2019;
- are within the applicable warranty period at the time when the claim is made;
- installed and continuously used in an owner-occupied residence in the United States or Canada according to our installation instructions and the laws applicable to the installation location by a certified or licensed HVAC contractor;
- operated and maintained according to the unit’s written instructions in an owner-occupied residence; and
- meet such other conditions as are stated elsewhere in this limited warranty.

This limited warranty is null and void if the unit was:

- used in an application or environment other than that for which it was intended;
- misused, abused, or improperly installed or removed from the place of its original installation;
- damaged by accident, disaster or other cause;
- modified, altered, defaced, or its serial number is removed; or
- transferred or sold by the original owner.

This limited warranty does not cover:

- any failure in of the unit caused by anything other than a defect in materials and workmanship;
- consequential damage to other components, equipment or premises regardless of the reason; \*
- packaging and shipping charges for returning and replacing the unit or its parts, or damage to the unit during shipping;
- labor and other costs to disconnection, dismantle or install the unit or any of its parts and components;
- Changes in the appearance of the unit that do not affect its performance; and
- any cost to replace, refill or dispose of refrigerant, or the cost of refrigerant.

This limited warranty is in lieu of all other express warranties. THE EXPRESS WARRANTIES MADE IN THIS LIMITED WARRANTY ARE EXCLUSIVE AND MAY NOT BE CHANGED BY ANY PERSON. ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE YEAR FROM THE DATE OF ORIGINAL INSTALLATION. UNDER NO CIRCUMSTANCE SHALL PERFECT AIRE BE LIABLE TO THE OWNER OF A UNIT OR ANY OTHER PERSON FOR INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING FROM OR RELATED IN ANY WAY TO THE PURCHASE, OWNERSHIP, INSTALLATION AND USE OF THE UNIT.\*

*\*This exclusion may not apply in states or provinces that do not permit do not permit the exclusion of express warranties and/or the exclusion of incidental or consequential damages and/or limitations on how long an implied warranty lasts.*

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**HOW TO MAKE A CLAIM**

To obtain warranty service, the original owner must contact Perfect Aire by email or telephone as provided below, and provide (a) a full name, address, email and telephone number, (b) the unit's serial's number, (c) a description of the alleged defect, and (d) the date of the unit's original installation. A representative will promptly contact you with further information and instructions. Documentation may be required to establish coverage. Defective units/parts must be returned to HVACDirect.com through a registered servicing dealer. Replacement parts will be new or refurbished.

**PRODUCT REGISTRATION FOR THE ADDITIONAL WARRANTY**

The Additional Warranty applies and is only available to original owners who register their unit with Perfect Aire within 90 days of the unit's original installation. **No registration is required for the 1-YEAR FULL UNIT REPLACEMENT warranty.** To register, you must complete the form below (or provide the information requested in the form) and send it to Perfect Aire by e-mail at [warranty@perfectaire.us](mailto:warranty@perfectaire.us). All information must be provided to register the unit.

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**PRODUCT REGISTRATION**

Model No. \_\_\_\_\_  
Serial No. \_\_\_\_\_  
Date of Installation \_\_\_\_\_  
Owner Name \_\_\_\_\_  
Address of Installation \_\_\_\_\_  
Installing Contractor \_\_\_\_\_  
Address \_\_\_\_\_  
Phone No./E-mail \_\_\_\_\_