## 50K-90K R32 SIDE-DISCHARGE POOL HEAT PUMP

# INSTALLATION & OWNER'S MANUAL

**Models Covered:**
**PHP-E-50**
**PHP-E-60**
**PHP-E-90**

**WARNING: DO NOT destroy or lose this manual. Please read the manual thoroughly. Also, store the manual in a place that allows for easy retrieval and future reference. As a result of continuous product improvement, the specification and design of this product are subject to change without advanced notice. Consult your manufacturer or your dealer for further details regarding this product. The images and illustrations within this this manual are for reference only. The actual shape and size of your product may vary.**

**VERSION DATE: 6-13-25**

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# 1. FOREWORD

## 1.1. Read the Manual Before Operation

**WARNING**

Do not use means to accelerate the defrosting process or to clean, other than those recommended by the manufacturer.The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater).

Do not pierce or burn.

Be aware that refrigerants may not contain an odour.

**Initial safety checks shall include:**

① That capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;

② That no live electrical components and wiring are exposed while charging, recovering or purging the system;

③ That there is continuity of earth bonding.

**Checks to the area**

Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized. For repair to the refrigerating system,the following precautions shall be completed prior to conducting work on the system.

**Work procedure**

Work shall be undertaken under a controlled procedure so as to minimize the risk of a flammable gas or vapour being present while the work is being performed.

**General work area**

All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out. Work in confined spaces shall be avoided.

**Checking for presence of refrigerant**

The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres. Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. non-sparking, adequately sealed or intrinsically safe.

**Presence of fire extinguisher**

If any hot work is to be conducted on the refrigerating equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand. Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

**No ignition sources**

No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion. All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space. Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks. “No Smoking” signs shall be displayed.

**Ventilated area**

Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

**Checks to the refrigeration equipment**

Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer’s maintenance and service guidelines shall be followed. If in doubt consult the manufacturer’s technical department for assistance.

The following checks shall be applied to installations using flammable refrigerants:

① The charge size is in accordance with the room size within which the refrigerant containing parts are installed;

② The ventilation machinery and outlets are operating adequately and are not obstructed;

③ If an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant;

④ Marking to the equipment continues to be visible and legible. Markings and signs that are illegible shall be corrected;

⑤ Refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

**Repairs to sealed components**

**DD.5.1** During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.

**DD.5.2** Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.

Ensure that the apparatus is mounted securely.
Ensure that seals or sealing materials have not degraded to the point that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

**Repair to intrinsically safe components**
Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use. Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.
Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.
NOTE The use of silicon sealant can inhibit the effectiveness of some types of leak detection equipment.
Intrinsically safe components do not have to be isolated prior to working on them.

**Cabling**
Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

**Detection of flammable refrigerants**
Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

**Leak detection methods**
The following leak detection methods are deemed acceptable for systems containing flammable refrigerants.
Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed.
Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.
If a leak is suspected, all naked flames shall be removed/extinguished.
If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

**Removal and evacuation**

When breaking into the refrigerant circuit to make repairs – or for any other purpose – conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration. The following procedure shall be adhered to:

① Remove refrigerant;
② Purge the circuit with inert gas;
③ Evacuate;
④ Purge again with inert gas;
⑤ Open the circuit by cutting or brazing.

The refrigerant charge shall be recovered into the correct recovery cylinders. The system shall be “flushed” with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task.

Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipework are to take place.

Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

**Charging procedures**

In addition to conventional charging procedures, the following requirements shall be followed:

① Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them. Cylinders shall be kept upright.

② Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.

③ Label the system when charging is complete (if not already).

④ Extreme care shall be taken not to overfill the refrigeration system. Prior to recharging the system it shall be pressure tested with OFN. The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

**Decommissioning**

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken in case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

① Become familiar with the equipment and its operation.
② Isolate system electrically.
③ Before attempting the procedure ensure that:

- Mechanical handling equipment is available, if required, for handling refrigerant cylinders;
- All personal protective equipment is available and being used correctly;

- The recovery process is supervised at all times by a competent person;
- Recovery equipment and cylinders conform to the appropriate standards.

④ Pump down refrigerant system, if possible.

⑤ If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.

⑥ Make sure that cylinder is situated on the scales before recovery takes place.

⑦ Start the recovery machine and operate in accordance with manufacturer's instructions.

⑧ Do not overfill cylinders. (No more than 80 % volume liquid charge).

⑨ Do not exceed the maximum working pressure of the cylinder, even temporarily.

⑩ When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.

11 Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

**Labeling**

Equipment shall be labeled stating that it has been decommissioned and emptied of refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

**Recovery**

When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely. When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct number of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labeled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order. Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.

The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants.

In addition, a set of calibrated weighing scales shall be available and in good working order.

Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.

The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.

If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

## 1.2. The Symbol Description of the Device

The precautions listed here are divided into the following types. They are quite important, so be sure to follow them carefully.Meanings of DANGER, WARNING, CAUTION and NOTE symbols.

| Symbols | Meaning | Description |
|---|---|---|
| | **WARNING** | The symbol shows that this appliance uses a flammable refrigerant.<br>If the refrigerant is leaked and exposed to an external ignition source, there is a risk of fire. |
| | **WARNING** | The symbol shows that this appliance uses a low burning velocity material.Please keep away from fire source. |
| | **CAUTION** | This symbol shows that the operation manual should be read carefully. |
| | **CAUTION** | This symbol shows that a service personnel should be handling this equipment with reference to the installation manual. |
| | **CAUTION** | This symbol shows that information is available such as the operating manual or installation manual. |

## 1.3. Statement

To keep users under safe working condition and property safety, please follow the instructions below：

① Wrong operation may result in injury or damage;
② Please install the unit in compliance with local laws, regulations and standards;
③ Confirm power voltage and frequency;
④ The unit is only used with grounding sockets;
⑤ Independent switch must be offered with the unit.

## 1.4. Safety Factors

The following safety factors need to be considered:

① Please read the following warnings before installation;
② Be sure to check the details that need attention, including safety factors;
③ After reading the installation instructions, be sure to save them for future reference.

**Warning**

Make sure that the unit is installed safely and reliably.

- If the unit is not secure or not installed, it may cause damage. The minimum support weight required for installation is 21g/㎜²
- If the unit was installed in a closed area or limited space, please consider the size of room and ventilation to prevent suffocation caused by refrigerant leakage.

① Use a specific wire and fasten it to terminal block so that the connection will prevent pressure from being applied to parts.

② Wrong wiring will cause fire.

Please connect power wire accurately according to wiring diagram on the manual to avoid burnout of the unit or fire.

③ Be sure to use correct material during installing.

Wrong parts or wrong materials may result in fire, electric shock, or falling of the unit.

④ Install on the ground safely, please read installation instructions.

Improper installation may result in fire, electric shock, falling of the unit, or water leaking.

⑤ Use professional tools for doing electrical work.

If power supply capacity is insufficient or circuit is not completed, it may cause fire or electric shock.

⑥ The unit must have grounding device.

If power supply does not have grounding device, be sure not to connect the unit.

⑦ The unit should be only removed and repaired by professional technician.

Improper movement or maintenance of the unit may cause water leakage, electric shock, or fire. Please find a professional technician to do.

⑧ Don't unplug or plug power during operation.It may cause fire or electric shock.

⑨ Don't touch or operate the unit when your hands are wet. It may cause fire or electric shock.

⑩ Don't place heaters or other electrical appliances near the power wire.It may cause fire or electric shock.

11 The water must not be poured directly from the unit. Do not let water to permeate into the electrical components.

## ⚠ Warning

① Do not install the unit in a location where there may be flammable gas.

② If flammable gas around unit, it may cause explosion. Follow drainage system and pipeline work instructions. If defective, water leakage occurs. Dispose immediately to prevent wetting/damaging other household products.

③ Do not clean unit with power on. Turn off power before cleaning to avoid fan injury/electric shock.

④ Stop unit operation upon problem/fault code. Turn off power to prevent electric shock/fire.

⑤ Be careful when unit is unpacked/uninstalled. Watch for sharp edges/fins of heat exchanger.

⑥ After installation/repair, confirm no refrigerant leakage. Insufficient refrigerant impairs unit operation.

⑦ Install external unit flat and firm to avoid abnormal vibration/noise.

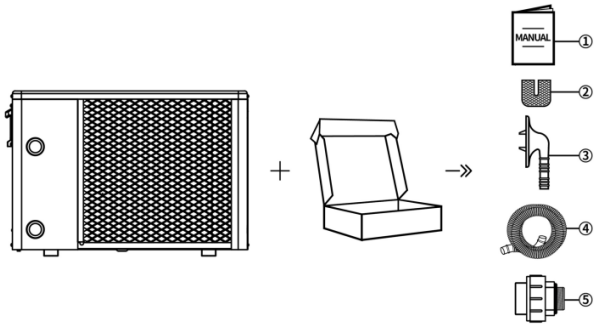
⑧ Do not insert fingers into fan/evaporator. High-speed fan causes serious injury.

⑨ This device not for physically/mentally weak (incl. children) lacking heating/cooling knowledge. Unless under professional supervision/training. Children use under adult supervision for safety. If power wire damaged, replace by professional to avoid danger.

# 2. OVERVIEW OF THE UNIT

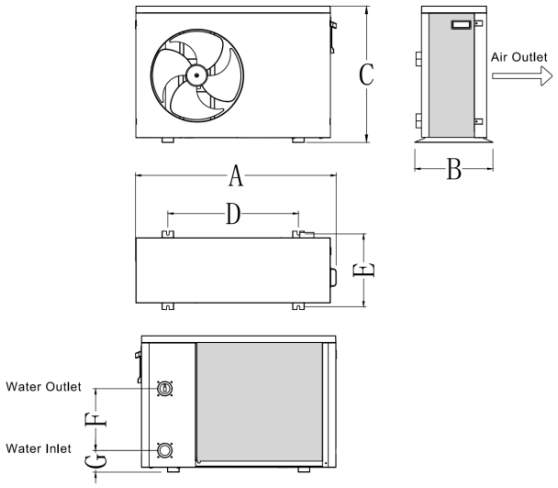
## 2.1. Accessories Supplied With the Unit

After unpacking, please check if you have all the following components.




| NO. | Components | Quantity | NO. | Components | Quantity |
|---|---|---|---|---|---|
| ① | User Manual | 1 | ④ | Drain Pipe | 1 |
| ② | Rubber Blanket | 4 | ⑤ | Water Pipe Joint | 2 |
| ③ | Drain Connector | 1 | | | |

## 2.2. Dimensions of the Unit

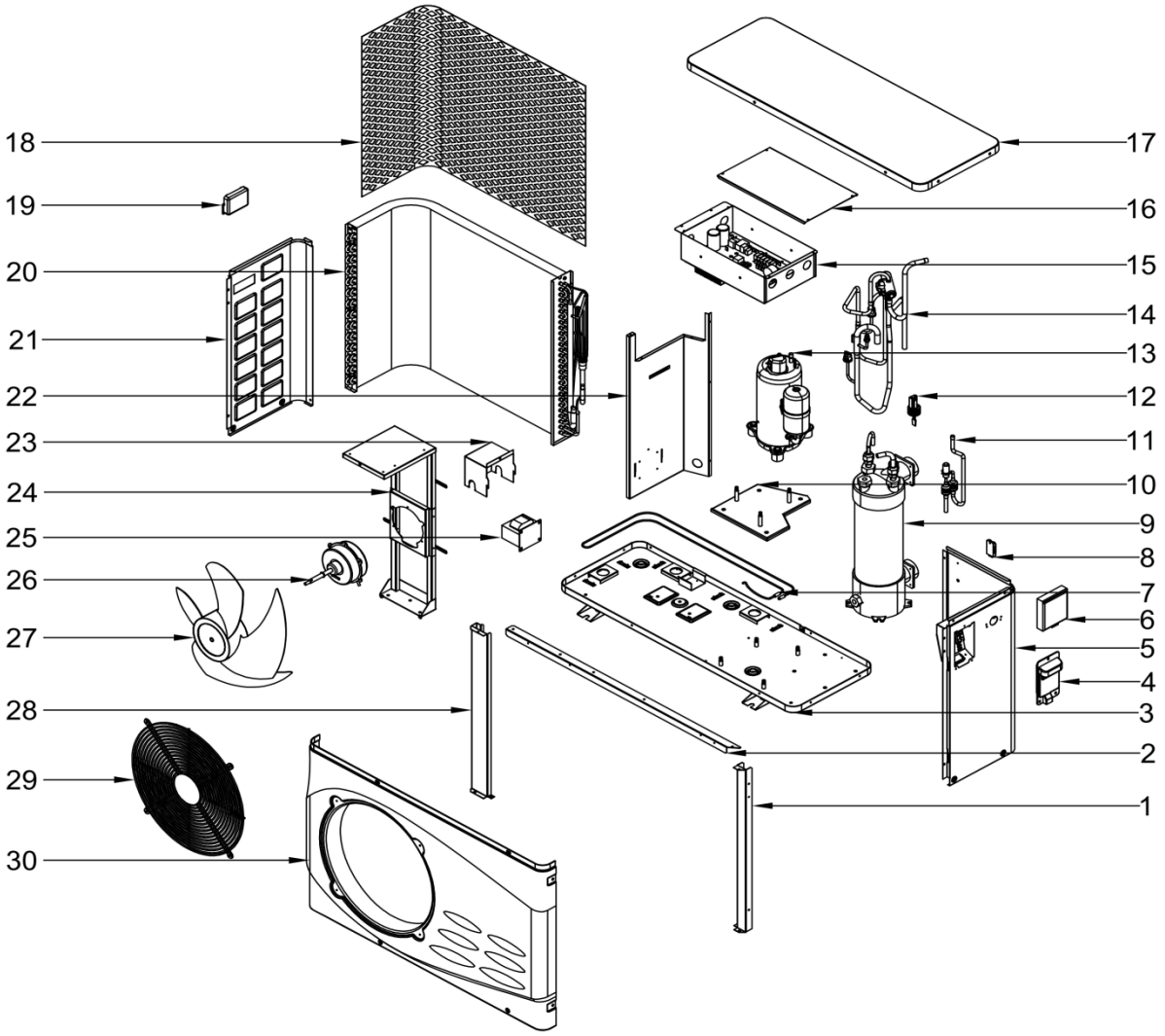



Dimension Unit：(mm)

| Model | A | B | C | D | E | F | G |
|---|---|---|---|---|---|---|---|
| PHP-E-50 | 1000 | 399 | 658 | 593 | 375 | 390 | 98 |
| PHP-E-60 | | | | | | | |
| PHP-E-90 | 1115 | 455 | 765 | 592 | 440 | 470 | 109 |

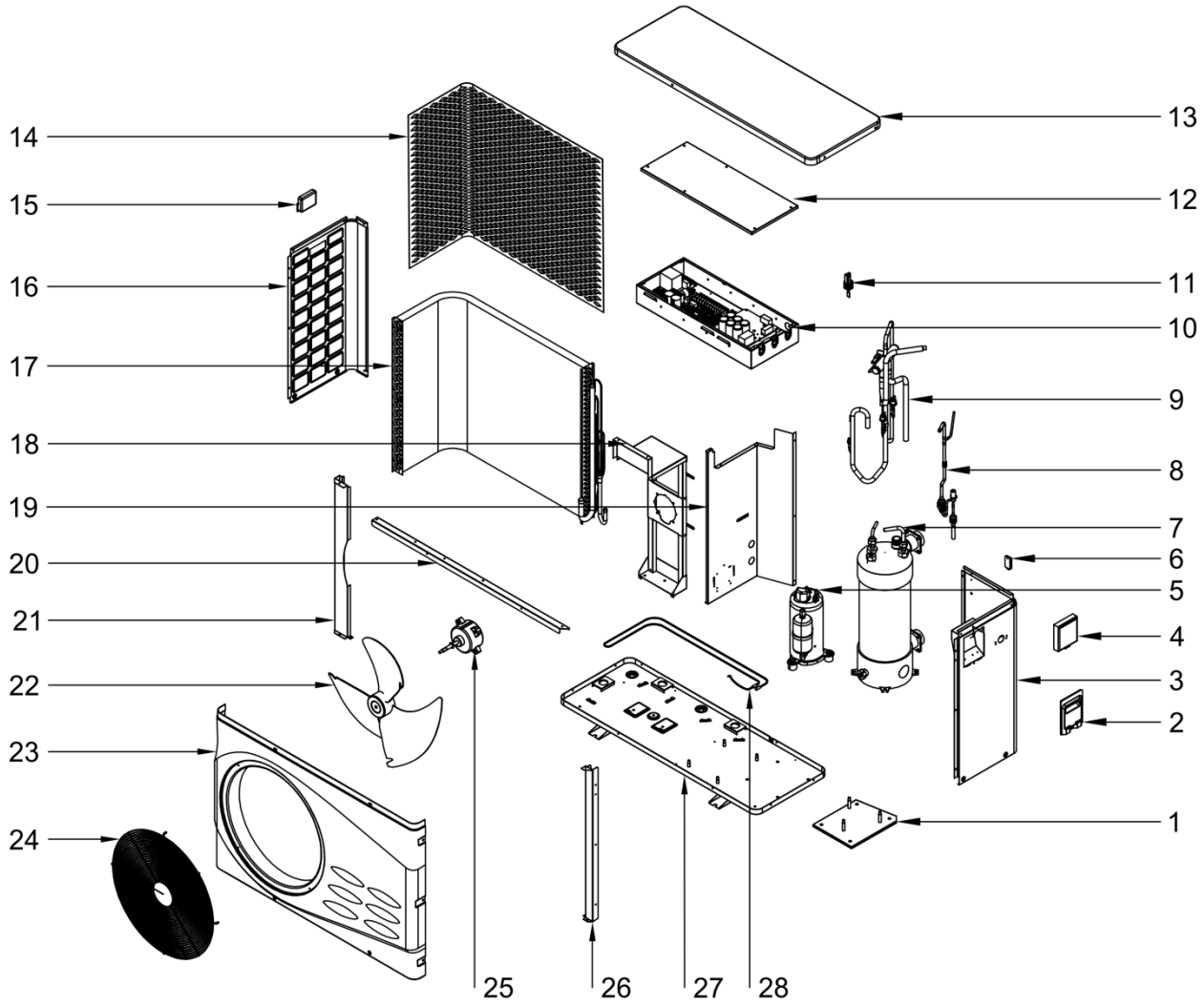
## 2.3. Main Parts of the Unit

**PHP-E-50 & PHP-E-60**



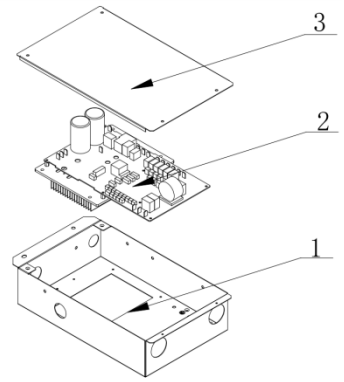

| | | | | | |
|---|---|---|---|---|---|
| 1 | Right Column | 11 | Throttle Device Assembly | 21 | Left Plate |
| 2 | Crossbeam | 12 | Water Flow Switch | 22 | Middle Partition |
| 3 | Chassis | 13 | Compressor | 23 | Reactance Cover |
| 4 | Right Handle | 14 | Four-Way Valve Assembly | 24 | Motor Support |
| 5 | Right Plate | 15 | Electrical Box | 25 | Reactance |
| 6 | Wire Controller | 16 | Electrical Box Cover | 26 | Fan Motor |
| 7 | Chassis Heating Belt | 17 | Top Cover | 27 | Fan Blade |
| 8 | Ambient Temp. Sensor | 18 | Back Net | 28 | Left Column |
| 9 | Titanium Tube Heat Exchanger | 19 | Left Handle | 29 | Grille Cover |
| 10 | Compressor Fixing Plate | 20 | Finned Heat Exchanger | 30 | Front Plate |

**PHP-E-90**



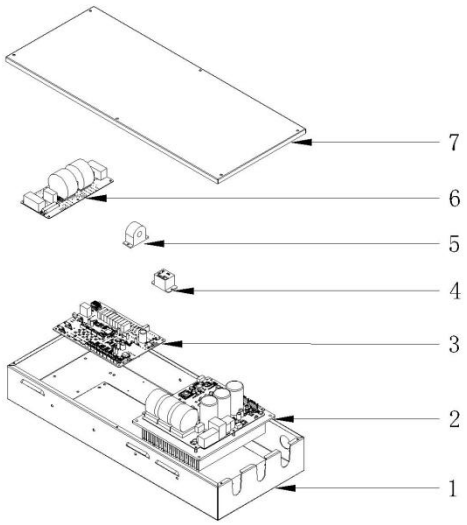

| | | | | | |
|---|---|---|---|---|---|
| 1 | Compressor Fixing Plate | 11 | Water Flow Switch | 21 | Left Column |
| 2 | Right Handle | 12 | Electrical Box Cover | 22 | Fan Blade |
| 3 | Right Plate | 13 | Top Cover | 23 | Front Plate |
| 4 | Wire Controller | 14 | Back Net | 24 | Grille Cover |
| 5 | Compressor | 15 | Left Handle | 25 | Fan Motor |
| 6 | Ambient Temp. Sensor | 16 | Left Plate | 26 | Right Column |
| 7 | Titanium Tube Heat Exchanger | 17 | Finned Heat Exchanger | 27 | Chassis |
| 8 | Throttle Device Assembly | 18 | Motor Support | 28 | Chassis Heating Belt |
| 9 | Four-Way Valve Assembly | 19 | Middle Partition | | |
| 10 | Electrical Box | 20 | Crossbeam | | |

Single Phase PHP-E-50 & PHP-E-60




| | |
|---|---|
| ① | Electrical box |
| ② | Main board |
| ③ | Electrical box cover |

Single Phase PHP-E-90




| | |
|---|---|
| ① | Electrical box |
| ② | Drive module |
| ③ | Main board |
| ④ | Relay |
| ⑤ | Current transformer |
| ⑥ | Filter board |
| ⑦ | Electrical box cover |

## 2.4. Parameter of the Unit

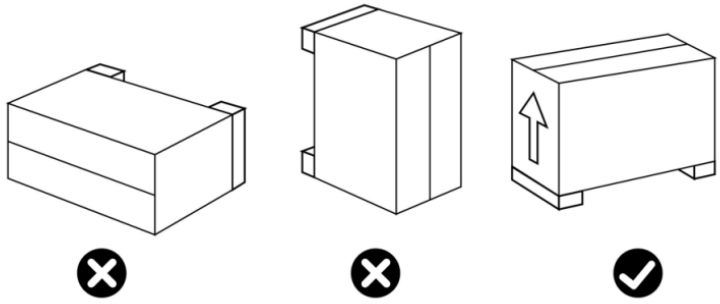
| Model: | PHP-E-50 | PHP-E-60 | PHP-E-90 |
|---|---|---|---|
| Ambient Temperature: (DB/WB) 80.6℉/75.7℉; Water Inlet/Outlet Temperature: 78.8℉/82.4℉. | | | |
| Heating Capacity (kBtu/h) | 10.54~52.07 | 15.37~61.55 | 17.40~84.21 |
| Consumed Power (kBtu/h) | 0.57~8.02 | 0.85~10.14 | 0.92~13.20 |
| COP | 18.18~6.49 | 18.04~6.07 | 18.89~6.38 |
| Ambient Temperature: (DB/WB) 59.0℉/53.6℉; Water Inlet Temperature: 78.8℉. | | | |
| Heating Capacity (kBtu/h) | 6.99~35.98 | 9.08~49.10 | 11.85~62.80 |
| Consumed Power (kBtu/h) | 0.96~7.43 | 1.47~9.45 | 1.40~13.17 |
| COP | 7.32~4.83 | 6.19~5.19 | 8.46~4.78 |
| Ambient Temperature: (DB/WB) 95.0℉/-; Water Inlet/Outlet Temperature: 86.0℉/82.4℉. | | | |
| Cooling Capacity (kBtu/h) | 6.42~17.10 | 6.96~18.56 | 16.19~43.20 |
| Consumed Power (kBtu/h) | 0.78~6.17 | 0.89~7.58 | 2.05~14.15 |
| EER | 8.17~2.77 | 7.85~2.45 | 7.90~3.05 |
| Max. Power Input (kBtu/h) | 10.57 | 13.7 | 16.73 |
| Max. Current (A) | 14.1 | 18.2 | 22.3 |
| *Advised Pool Volume (m³) | 30~60 | 35~70 | 55~90 |
| Power Supply | 220-240V~/ 50Hz | 220-240V~/ 50Hz | 220-240V~/ 50Hz |
| Running Ambient Temp. Range (°F) | 5.0°F ~ 109.4°F | 5.0°F ~ 109.4°F | 5.0°F ~ 109.4°F |
| Heating Temperature Range (°F) | 59.0°F ~ 104.0°F | 59.0°F ~ 104.0°F | 59.0°F ~ 104.0°F |
| Cooling Temperature Range (°F) | 46.4°F ~ 82.4°F | 46.4°F ~ 82.4°F | 46.4°F ~ 82.4°F |
| Refrigerant | R32 | R32 | R32 |
| Quantities（kg） | 1.43 | 1.76 | 3.53 |
| Compressor Type | Rotary | Rotary | Rotary |
| Compressor Brand | Mitsubishi | Mitsubishi | Mitsubishi |
| Gas Control | EEV | EEV | EEV |
| 4-Way Valve | Yes | Yes | Yes |
| Fan Quantity | 1 | 1 | 1 |
| Heat Exchanger | Titanium in PVC | Titanium in PVC | Titanium in PVC |
| Casing Material | Galvanized Sheet | Galvanized Sheet | ABS Plastic / Galvanized Sheet |
| Water Pipe Connection (inch) | G 1-1/2" | G 1-1/2" | G 1-1/2" |
| Sound Pressure 1m dB (A) | 33~47 | 33~47 | 34~51 |
| Water Flow Volume (gpm) | 29.05 | 33.91 | 47.5 |
| Water Pressure Drop (psi) | 2.18 | 3.34 | 8.56 |
| Electric Shock Proof | I | I | I |
| Water Proof Level | IPX4 | IPX4 | IPX4 |
| Net Dimensions(L*W*H) (inch) | 39.4×15.7×25.9 | 39.4×15.7×25.9 | 43.9×17.9×30.1 |
| Net Weight (lbs) | 116.7 | 136.9 | 176.4 |

# 3. INSTALLATION AND CONNECTION

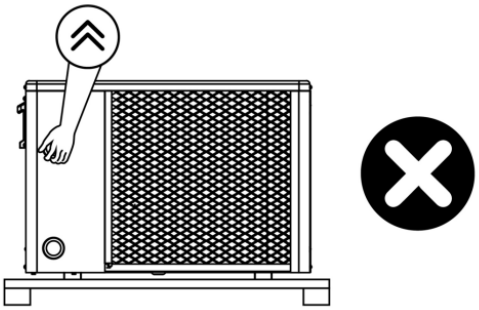
⚠ **WARNING:** The heat pump must be installed by a professional team. The users are not qualified to install by themselves, otherwise the heat pump might be damaged and risky for users' safety.
This section is provided for information purposes only and must be checked and adapted if necessary according to the actual installation conditions.

## 3.1. Transportation

1. When storing or moving the heat pump, the heat pump should be at the upright position.

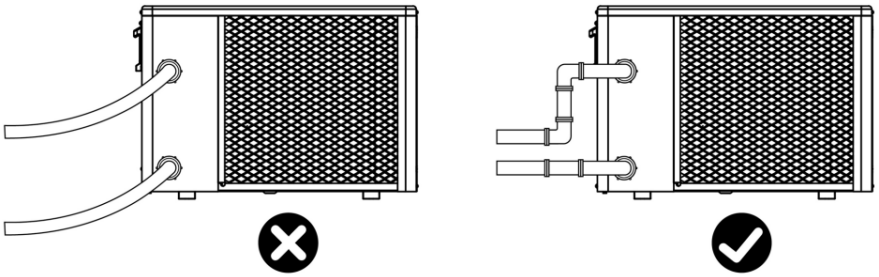


2.When moving the heat pump, do not lift the water union since the titanium heat exchanger inside the heat pump will be damaged.



## 3.2. Notice Before Installation

1.The inlet and outlet water unions can't bear the weight of soft pipes. The heat pump must be connected with hard pipes!



2.In order to guarantee the heating efficiency, the water pipe length should be ⩽10m between the pool and the heat pump.

## 3.3. Installation Instruction

### 3.3.1 Pre-requirements

**Equipment necessary for the installation of your heat pump:**

① Power supply cable suitable for the unit's power requirements.

② A By-Pass kit and an assembly of PVC tubing suitable for your installation as well as stripper, PVC adhesive and sandpaper.

③ A set of wall plugs and expansion screws suitable to attach the unit to your support.

④ We recommend that you connect the unit to your installation by means of flexible PVC pipes in order to reduce the transmission of vibrations.

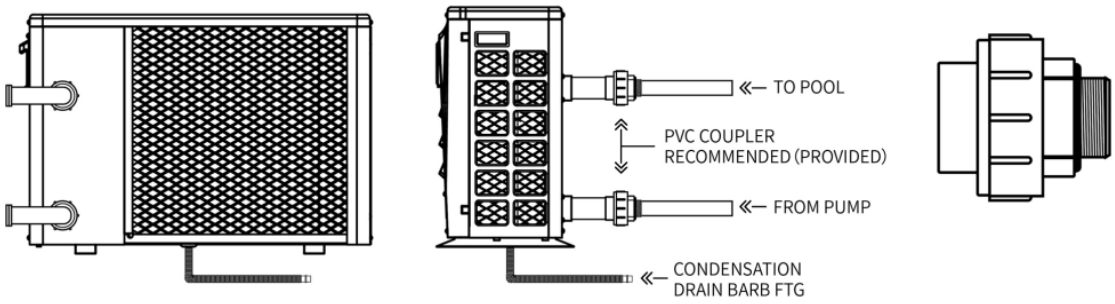
⑤ Suitable fastening studs may be used to raise the unit.

### 3.3.2 Heat Pump Installation

① The frame must be fixed by bolts (M10) to concrete foundation or brackets. The concrete foundation must be solid; the bracket must be strong enough and anti-rust treated;

② The heat pump needs a water pump (Supplied by the user). The recommended pump specification-flux: refer to Technical Parameter, Max. lift ⩾10m;

③ When the heat pump is running, there will be condensation water discharged from the bottom, please pay attention to it. Please insert the drainage tube(accessory) into the hole and clip it well, then connect a pipe to drain off the condensation water.Install the heat pump, raising it at least 10 cm with solid water-resistant pads, then connect the drainage pipe to the opening located under the pump.

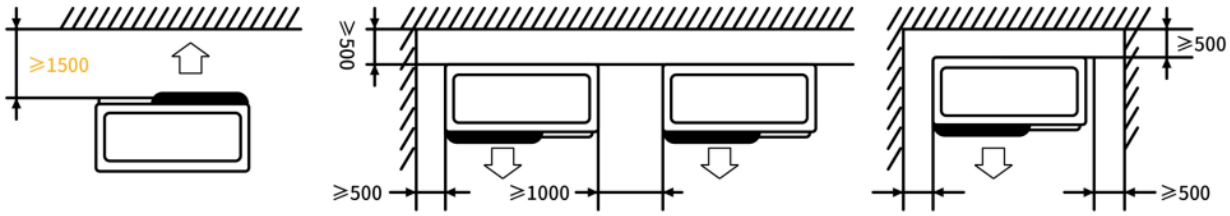



### 3.3.3 Location and Space

Please comply with the following rules concerning the choice of heat pump location.

① The unit's future location must be easily accessible for convenient operation and maintenance.
② It must be installed on the ground, fixed ideally on a level concrete floor. Ensure that the floor is sufficiently stable and can support the weight of the unit.
③ A water drainage device must be provided close to the unit in order to protect the area where it is installed.
④ If necessary, the unit may be raised by using suitable mounting pads designed to support its weight.

⑤ Check that the unit is properly ventilated, that the air outlet is not facing the windows of neighbouring buildings and that the exhaust air cannot return. In addition, provide sufficient space around the unit for servicing and maintenance operations.
⑥ The unit must not be installed in an area exposed to oil, flammable gases, corrosive products, sulphur compounds or close to high frequency equipment.
⑦ To prevent mud splashes, do not install the unit near a road or track.
⑧ To avoid causing nuisance to neighbors, make sure the unit is installed so that it is positioned towards the area that is least sensitive to noise.
⑨ Keep the unit as much as possible out of the reach of children.
⑩ Installation space:
Unit: mm

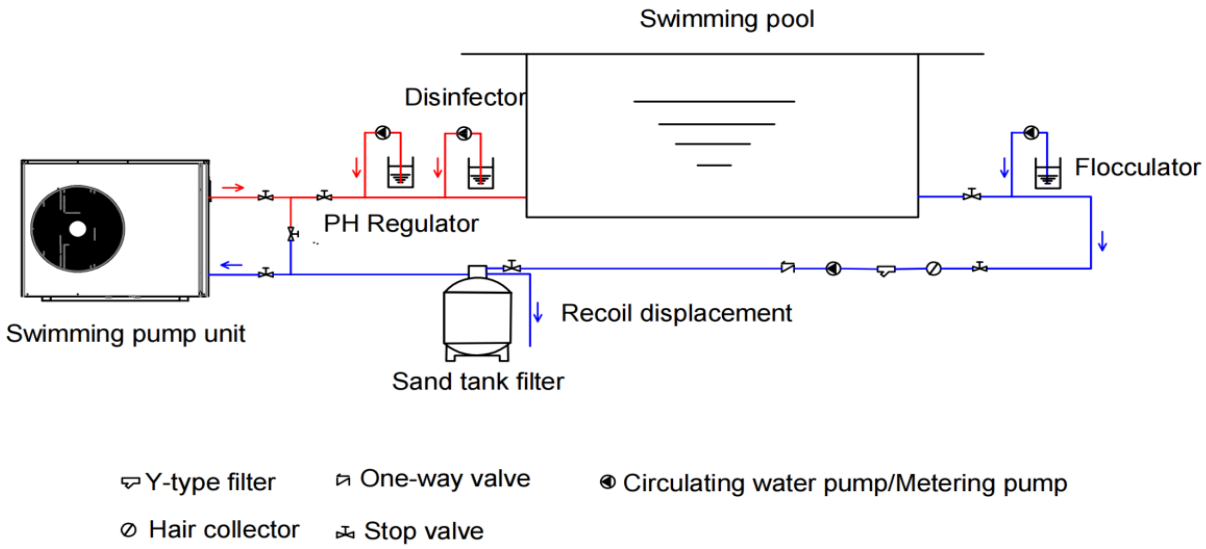



Do not put anything less than one meter in front of the heat pump.
Leave 500 mm of empty space on the sides and back of the heat pump and free ventilation above
Do not leave any obstacles above or in front of the device!

### 3.3.4 Installation Layout

Notice:The filter must be cleaned regularly to ensure that water in the system is clean and avoid blocking of filter. It is necessary that drainage valve is fixed on the lower water pipe. If the unit is not running during winter months, please disconnect power supply and let out drain water from unit through drainage valve. If ambient temperature of running unit is below 0℃, please keep water pump running.

The installation diagram is shown in the following figure:




| No. | Item | Quantity | No. | Item | Quantity |
|---|---|---|---|---|---|
| 1 | Swimming Pump Unit | 1 | 7 | PH Regulator | 1 |
| 2 | Y-Type Filter | 1 | 8 | Sand Tank Filter | 1 |
| 3 | One-Way Valve | 1 | 9 | Flocculator | 1 |
| 4 | Circulating Water Pump | 1 | 10 | Disinfector | 1 |
| 5 | Hair Collector | 1 | 11 | Metering Pump | 3 |
| 6 | Stop Valve | 7 | | | |

### 3.3.5 Electrical Installation

To function safely and maintain the integrity of your electrical system, the unit must be connected to a general electricity supply in accordance with the following regulations:

① Upstream, the general electricity supply must be protected by a 30mA differential switch.

② The heat pump must be connected to a suitable D-curve circuit breaker in accordance with AWG14current standards and regulations in the country where the system is installed.

③ The electricity supply cable must be adapted to match the unit’s rated power and the length of wiring required by the installation. The cable must be suitable for outdoor use.

④ For a three-phase system, it is essential to connect the phases in the correct sequence.If the phases are inverted, the heat pump’s compressor will not work.

⑤ In places open to the public, it is mandatory to install an emergency stop button close to the heat pump.

| Model | Power Supply Wires | | |
|---|---|---|---|
| | Electricity Supply | Cable Diameter | Specification |
| PHP-E-50 | 220-240V~/ 50Hz | 3G 4.0mm² | AWG 12 |
| PHP-E-60 | | | |
| PHP-E-90 | | | AWG10 |

### 3.3.6 Electrical Connection

⚠ **WARNING:**Power supply of heat pump must be disconnected before any operation.

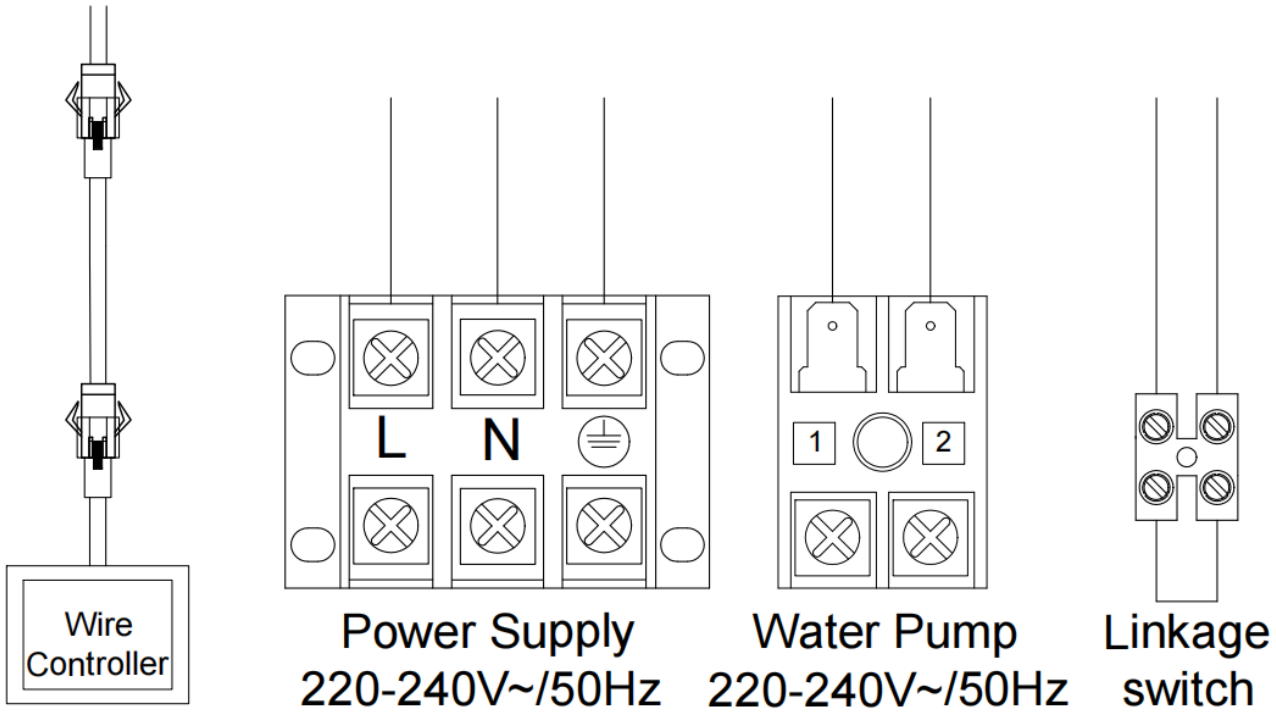
Please comply with the following instruction to connect heat pump.

Step 1: Detach electrical side panel by a screwdriver to access electrical terminal block.

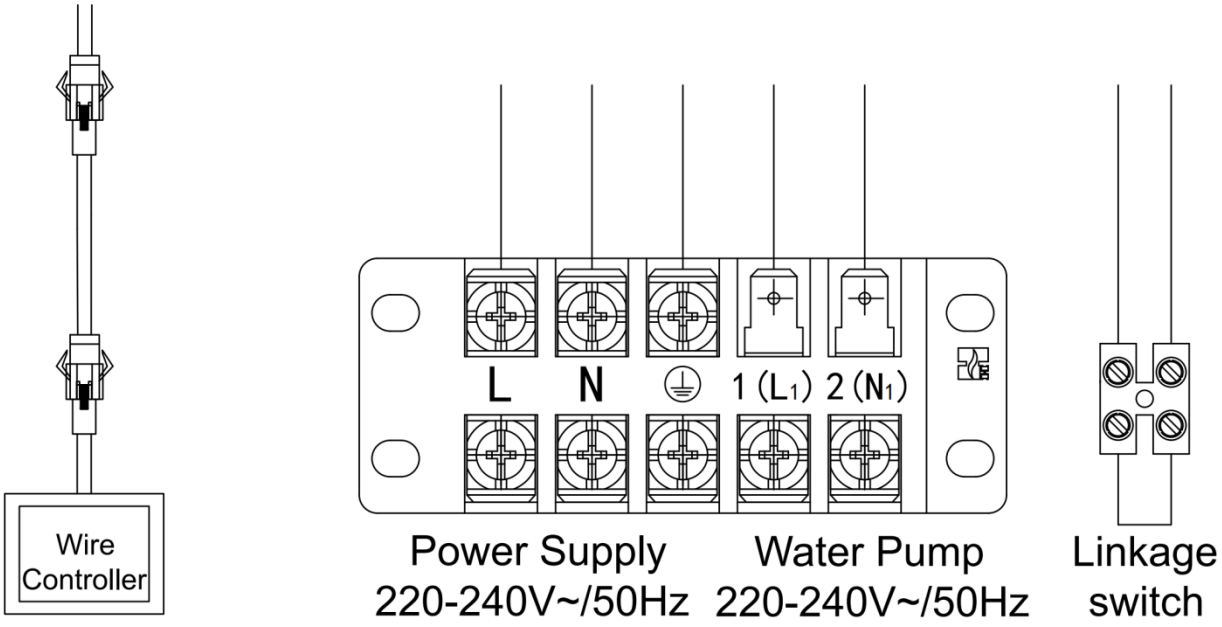
Step 2: Insert cable into heat pump unit port.

Step 3: Connect power supply cable to terminal block according to the diagram below.

Single Phase PHP-E-50 & PHP-E-60




Single Phase PHP-E-90



## 3.4. Trial After Installation

⚠ **WARNING:**Please check all the wiring carefully before turning on the heat pump.

### 3.4.1 Inspection Before Trial Running

Before running test, confirm below items and write √ in block;

| | |
|---|---|
| ☐ | Correct unit installation |
| ☐ | Power supply voltage is the same as unit rated voltage |
| ☐ | Correct piping and wiring |
| ☐ | Air inlet & outlet port of unit is unblocked |
| ☐ | Drainage and venting is unblocked and no water leaking |
| ☐ | Leakage protector is working |
| ☐ | Piping insulation is working |
| ☐ | Ground wire is connected correctly |

### 3.4.2 Trial Running

Step 1:Running test can begin after completing all installation;

Step 2:All wiring and piping should be connected well and carefully checked, then fill water tank with water before power is switched on;

Step 3:Emptying all air within pipes and water tank, press “on-off” button on control panel to run the unit at setting temperature;

Step 4:Items need to be checked during running test:

① During the first running, unit current is normal or not;
② Each function button on control panel is normal or not;
③ Display screen is normal or not;
④ Are there any leakage in the whole heating circulation system;
⑤ Condensate drain is normal or not;
⑥ Are there any abnormal sound or vibration during running?

# 4. REMOTE CONTROLLER OPERATION GUIDANCE

## 4.1. Control Panel Diagram

Table 1

| No. | Key | Function | No. | Key | Function |
|---|---|---|---|---|---|
| 1 | | Turn on/off | 4 | | Mode Key |
| 2 | | Menu Key | 5 | | Up Key |
| 3 | | Timer Key | 6 | | Down Key |

Table 2

| Key | Function | Key | Function |
|---|---|---|---|
| | Auto mode | | Reserved |
| | Cooling mode | ECO | Eco mode |
| | Heating mode | | Keypad lock |
| | Reserved | | WiFi |

## 4.2. Key Operating Instruction

| No. | Item | Operation Way |
|---|---|---|
| 1 | ON/OFF | At the main interface, press "⏻" to control system on / off. |
| 2 | Query System Status | ● At the main interface, press "Ⓜ"for 3s to enter the system status interface.Press "▼" and "▲" to adjust.<br>● Press "⏻" or 1 minute without key operation, this interface will exit. |
| 3 | Select Mode | At the main interface, short press "Ⓜ" to select mode between heating mode and cooling mode. |
| 4 | Set Temperature | ● At the main interface, press"▼" or "▲" to enter temperature setting, at this point, the set temperature flashes. And then press "▼" or "▲" to set the temperature.<br>● Press"▦"or "⏻" key to save the setting value. |
| 5 | Set Clock | ● Long press"🕘" at the main interface to enter the current time hour setting. The hour part flash. Press "▲" and "▼" to adjust.<br>● Then press "🕘" enter the current time minute setting.The digital pipe minute part flash.Press "▲" and "▼" to adjust.<br>● Press "🕘" or 1 minute without operation to save the setting and exit automatically. |
| 6 | Lock/Unlock | Press "▲+▼" at the same time for 3s to lock/unlock. When the lock icon appears on the screen, it means that the display is locked. |

| No. | Item | Operation Way |
|---|---|---|
| 7 | Timer | ● Press "+" for 3s at the main interface to enter timer 1 ON setting. The "ON" icon will display, the hour part will flash. Press " " and " " to adjust. Then press " " to set the minute part. The minute part will flash. Press " " and " " to adjust. And then press " " again to confirm this setting.<br>● After timer 1 ON is completed, it will automatically enter the timer 1 OFF setting state, and the "OFF" icon will display.<br>● Press" +" to enter the timer 2 setting state. The following steps are same as timer 1.<br>● Short press the " " button or no key operation for 20 seconds during the operation to exit the timing setting, and the set parameters will not be saved.<br>● Press and hold the " " key for 3 seconds during the operation, and all timings will be invalid. |
| 8 | Wi-Fi | ● Press" +" for 3s to enter the Wi-Fi network configuration mode. At this time, the interface displays AF, which means that you have successfully entered the AP network configuration mode.<br>● Press" +" for 3s to enter the Wi-Fi network configuration mode. At this time, the interface displays SF, which means that you have successfully entered the EZ network configuration mode. |
| 9 | Manual Defrosting | At the main interface, press"M+" for 3s to enter the manual defrosting function. The main board will determine whether to enter the manual defrosting function according to the conditions. |
| 10 | Frequency Mode Settings | On the startup interface and the unit is not in automatic mode, short press the " " key to switch between silent, standard and powerful modes.<br>On the startup interface and the unit is in automatic mode, the frequency is fixed at standard mode. |

## 4.3. System Status

| Code | Description | Range | Unit |
|---|---|---|---|
| 01 | Compressor frequency | 0~120 | Hz |
| 03 | Inlet water temp. | -99~999 | °C |
| 04 | Outer coil temp. | -99~999 | °C |
| 05 | Exhaust temp. | -99~999 | °C |
| 06 | Suction temp. | -99~999 | °C |
| 07 | Inter coil temp. | -99~999 | °C |
| 08 | Ambient temp. | -99~999 | °C |
| 11 | Outlet water temp. | -99~999 | °C |
| 17 | Main valve step | 0~999 | p |
| 21 | High pressure value | | Mpa |
| 22 | Low pressure value | | Mpa |
| 25 | Driver AC voltage | 0~999 | V |
| 26 | Driver AC current | 0~99.9 | A |
| 27 | Driver DC voltage | 0~999 | V |
| 28 | Driver phase current | 0~99.9 | A |
| 29 | Driver IPM temp. | -99~999 | °C |
| 30 | Driver DC fan 1 speed | 0~999 | rpm |
| 31 | Driver DC fan 2 speed | 0~999 | rpm |

## 4.4. Fault & Protections

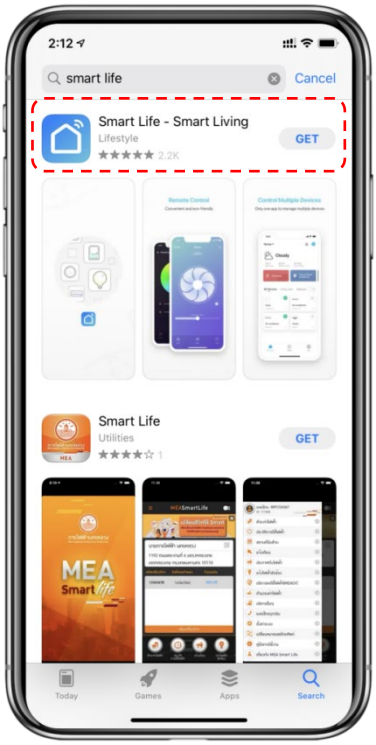
| Fault Code | Fault Details | State |
|---|---|---|
| EE | Inlet and outlet water temp.sensor fault | Stop |
| E01 | Wire controller communication protection | Stop |
| E02 | Driver communication protection | Stop |
| E03 | AC current protection | Stop |
| E04 | AC voltage protection | Stop |
| E05 | DC voltage protection | Stop |
| E06 | Phase current protection | Stop |
| E07 | IPM over temp. protection | Stop |
| E08 | DC current protection | Stop |
| E09 | High exhaust temp. protection | Stop |
| E10 | Ambient temp. protection | Stop |
| E11 | High pressure protection | Stop |
| E12 | Low pressure protection | Stop |
| E14 | Low outlet water temp. protection（Cooling） | Stop |
| E15 | High coil temp.protection（Cooling） | Stop |
| E16 | High outlet water temp. protection（Heating） | Stop |
| E17 | Water flow protection | Stop |
| E18 | High pressure switch protection | Stop |
| E19 | Low pressure switch protection | Stop |
| E20 | Power supply phase sequence error | Stop |
| E21 | Power supply phase A lost fault | Stop |
| E22 | Inlet and outlet temp. difference too high protection | Stop |
| E23 | Low ambient temp. protection（Heating） | Stop |
| E24 | Low ambient temp. protection （Cooling） | Stop |
| E25 | Low inside coil temp. protection（Cooling） | Stop |
| E26 | DC-Fan fault (No feedback speed) | Stop |
| E27 | Power supply phase B lost fault | Stop |
| E28 | Power supply phase C lost fault | Stop |

| | | |
|---|---|---|
| E29 | Parameter reading fault(Reserved) | Run |
| E37 | IPM protection | |
| E38 | Driver module protection | Stop |
| E49 | Inlet sensor fault | |
| E50 | Coil sensor fault | Keep running |
| E51 | Exhaust sensor fault | Stop |
| E52 | Suction sensor fault | Keep running |
| E53 | Inside coil sensor fault | Keep running |
| E54 | Ambient sensor fault | Keep running |
| E57 | Outlet sensor fault | |
| E63 | High pressure sensor fault | |
| E64 | Low pressure sensor fault | |
| D17 | Driver 1 IPM over current protection | Stop |
| D18 | Driver 1 compressor fault (except IPM fault) | Stop |
| D19 | Driver compressor over current protection | Stop |
| D22 | Driver IPM high temp. protection | Stop |
| D23 | Driver PFC fault | Stop |
| D24 | Driver DC bus high voltage protection | Stop |
| D25 | Driver DC bus low voltage protection | Stop |
| D26 | Driver AC low voltage protection | Stop |
| D27 | Driver AC over current protection | Stop |
| D32 | Driver communication fault | Stop |
| D33 | Driver IPM temp. protection | Stop |
| D34 | Driver DC fan 1 fault | Stop |
| D35 | Driver DC fan 2 fault | Stop |
| D36 | Driver transformer input 15V low voltage protection | Stop |

## 4.5. Wi-Fi Settings

### 4.5.1 Software Installation

① Method 1: Search ”Smart life” in your APP store ,install “ ”.Click “GET” to install.




② Method 2: Scan the QR code below.

For IOS and Android Users

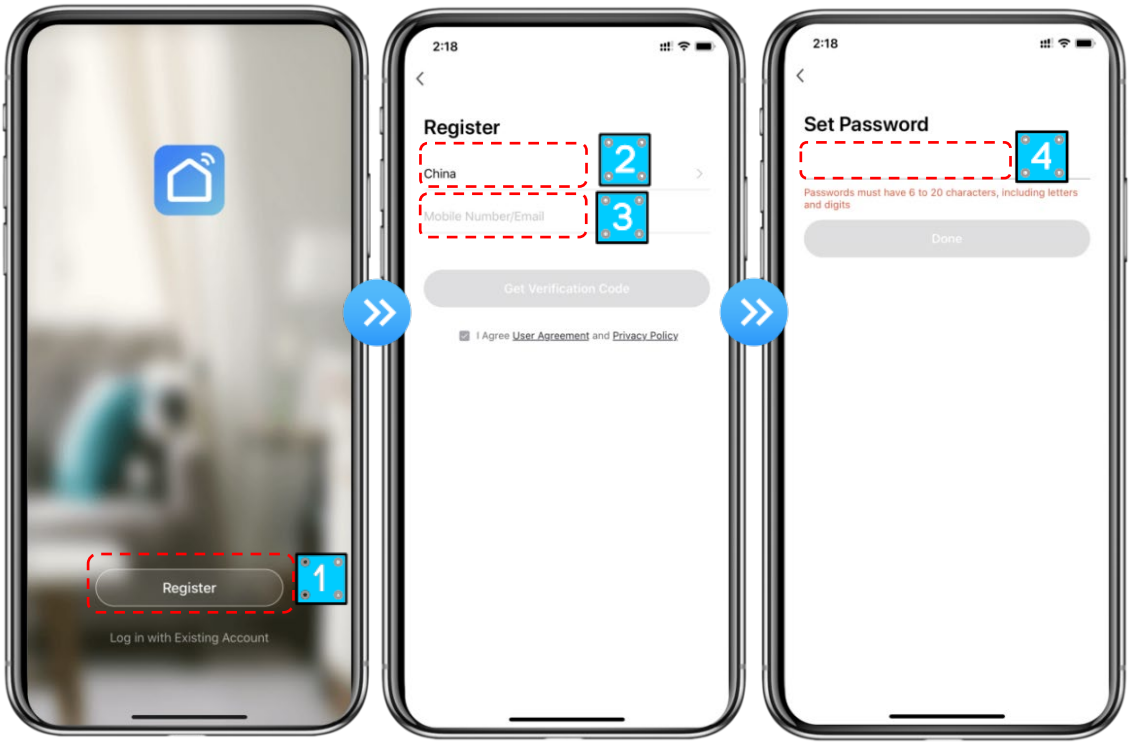
### 4.5.2 Software Startup

After installation,click “ ” on your desktop to start up Smart Life.

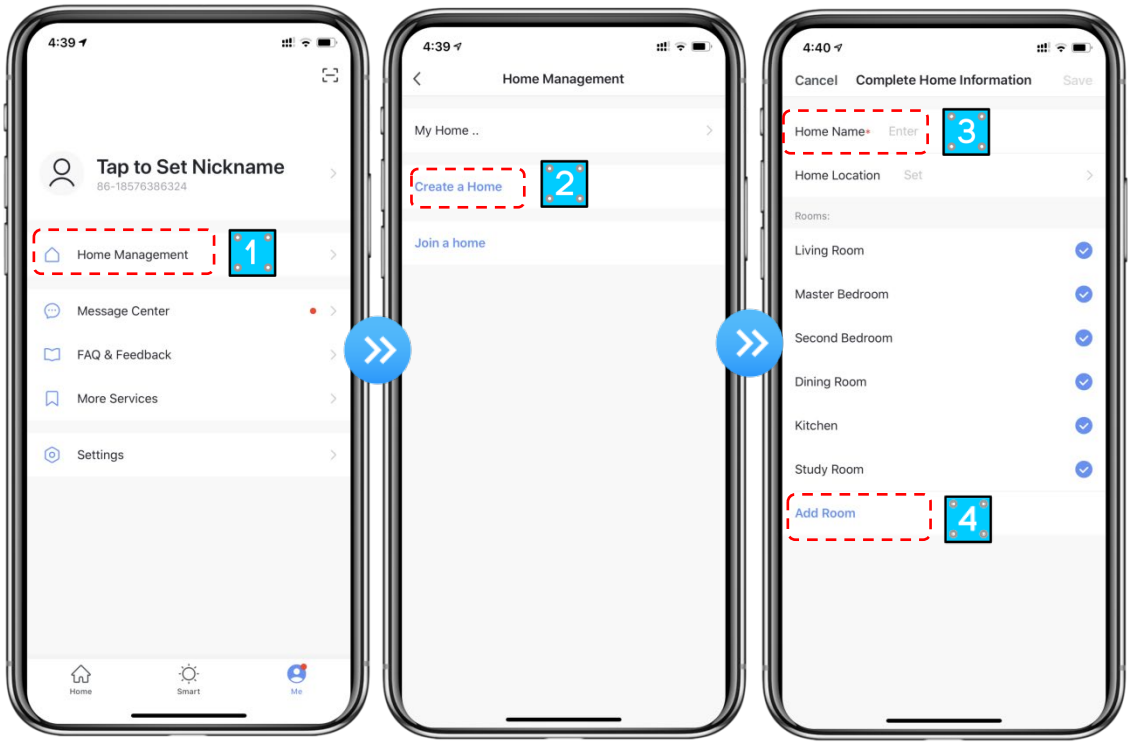
### 4.5.3 Software Registration and Configuration

#### 1. Registration

① Users don’t have account can click “Register” to create an account: Register → Enter your phone number → Get Verification Code → Enter Verification Code → Set Code;

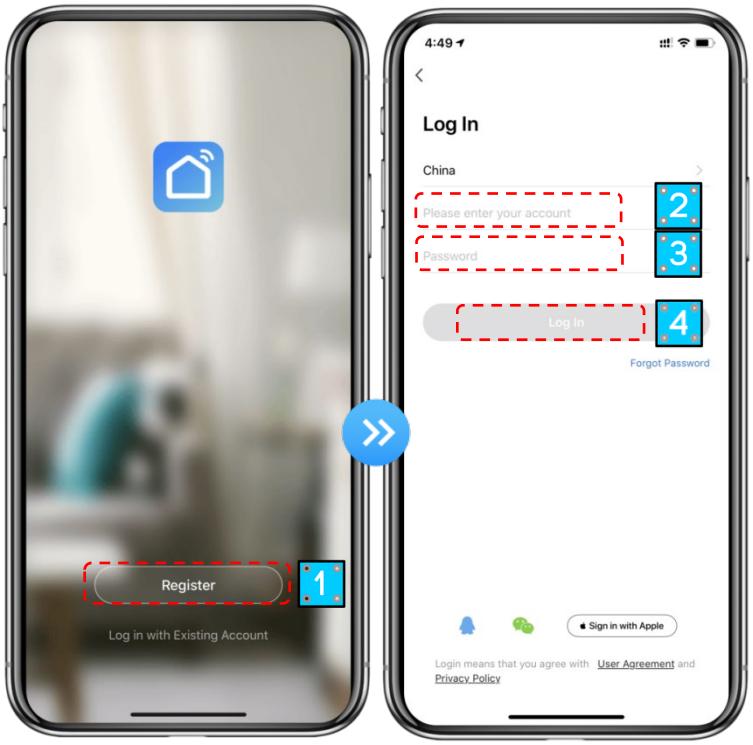



② After registration, you need to Create a Home:Create a Home → Set Home Name → Set Home Location → Add Rooms.

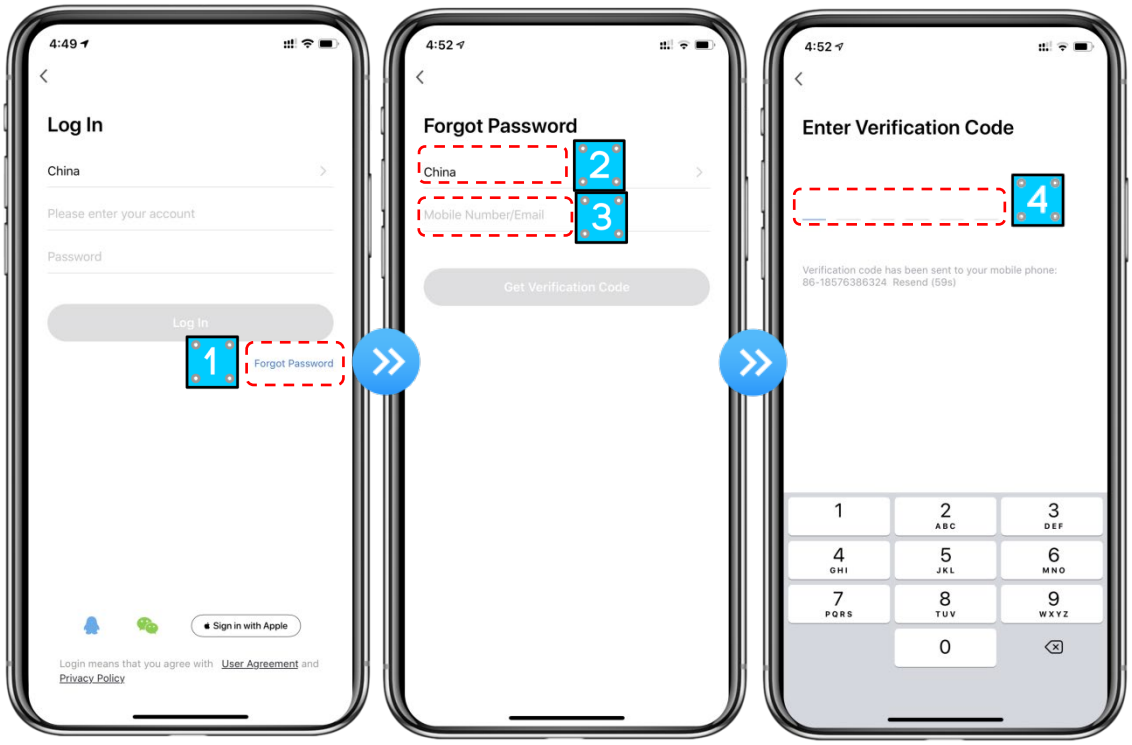



## 2. Account ID+ Password Login

① Existing accounts can be logged in directly, in the following order.




② If you forget your password you can choose to login with your verification code and select "Forget Password": Enter your phone number ➔ Get verification code .




③ After creating a home or logged in,enter the main interface of APP.

**Note:**

Click the device to check the status, and you can set the operating mode, ON/OFF, timer.

Click “＋” to add devices.

### 3. Wi-Fi Module configuration steps:

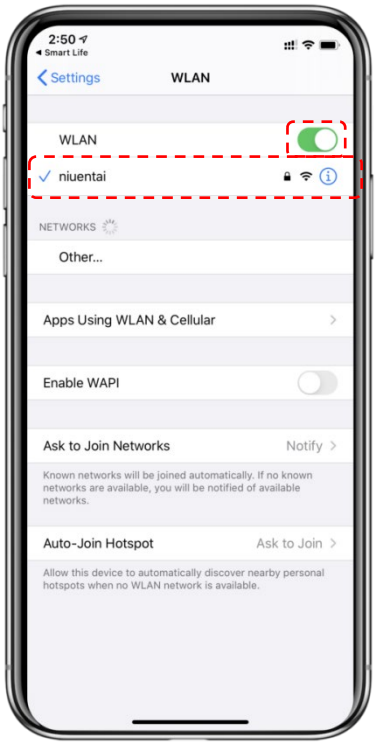
**Method 1**

**Step 1:**

EZ Mode: When power is on, press and hold the" ▲+⏻ "keys at the same time for 3 seconds to enter the distribution network. The " " icon will flash rapidly;

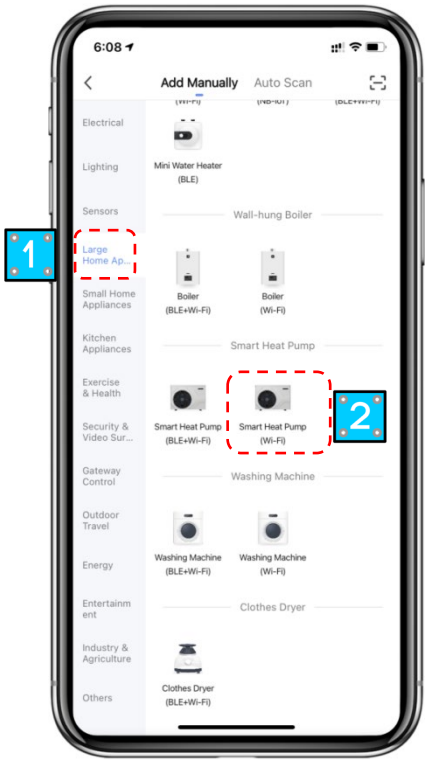
**Step 2:**

Turn on the phone's Wi-Fi function and connect to the Wi-Fi hot-spot. The Wi-Fi hot-spot must be able to connect to the Internet normally;




**Step 3:**

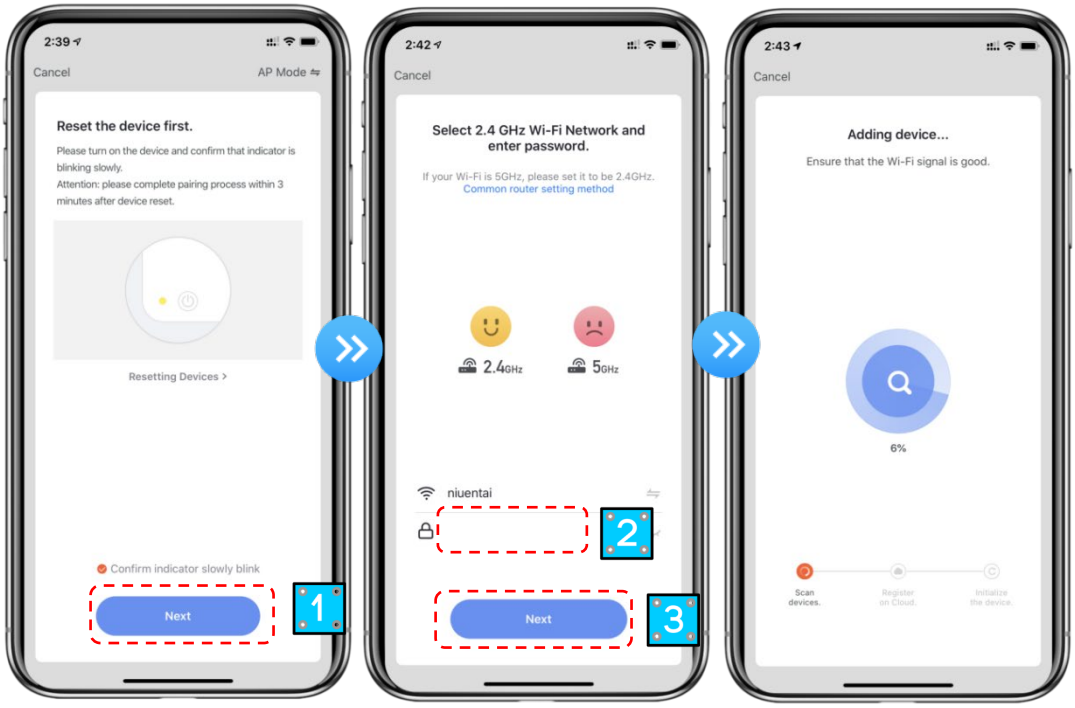
Open the "smart life" APP, log in into the main interface, click on the top right corner "+" or "add equipment" of the interface, enter the equipment type selection, the "Large Home Appliances" , select "Smart Heat Pump" equipment and add equipment into the interface.




**Step 4:**

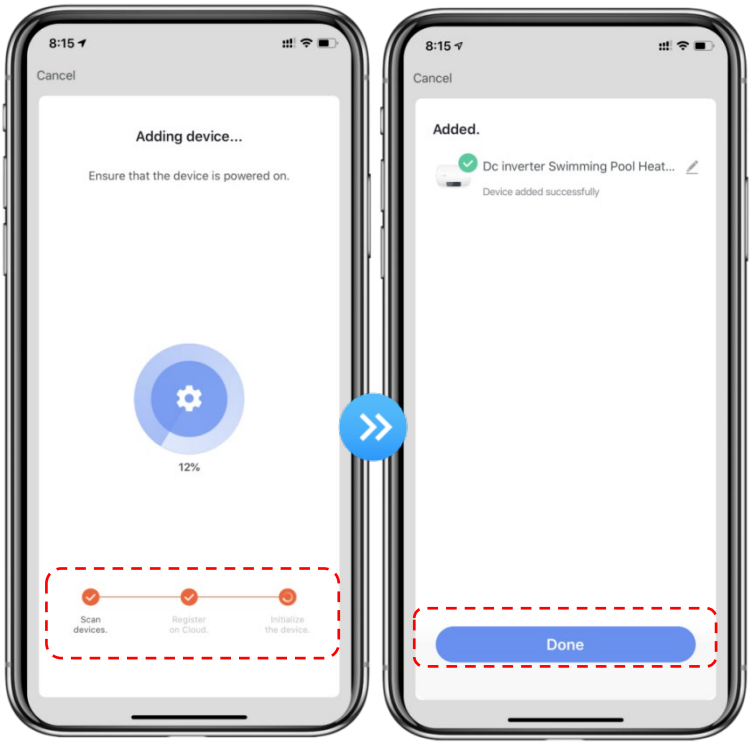
After selecting "Smart Heat Pump", enter the interface of "Add Equipment", and confirm that the wire controller has selected the EZ mode. After the indicator light under "" flashes rapidly , click" Confirm indicator rapidly blink ".

Enter the Wi-Fi connection interface, enter the Wi-Fi password of the mobile phone (it must be the same as the Wi-Fi of the mobile phone), click "Next", and then directly enter the connected status of the device.



**Step 5:**

When “Scan devices”, “Register on Cloud”, “Initialize the device” are all completed, connect succeeds.




**Method 2**

**Step 1**

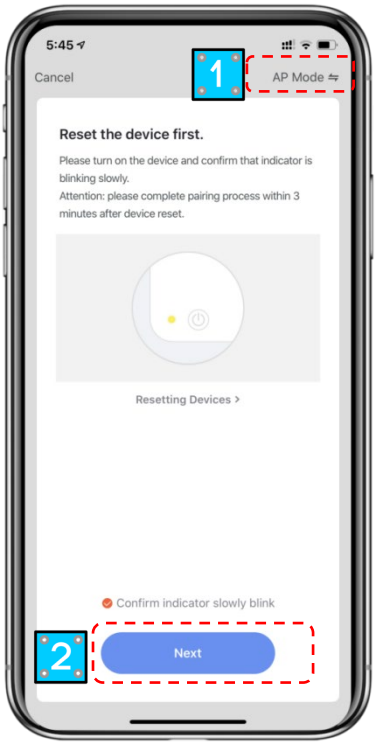
AP Mode: Press and hold the" ▼ + ⏻ "keys at the same time for 3 seconds to enter the distribution network. The " " icon will flash slowly.

**Step 2&3**

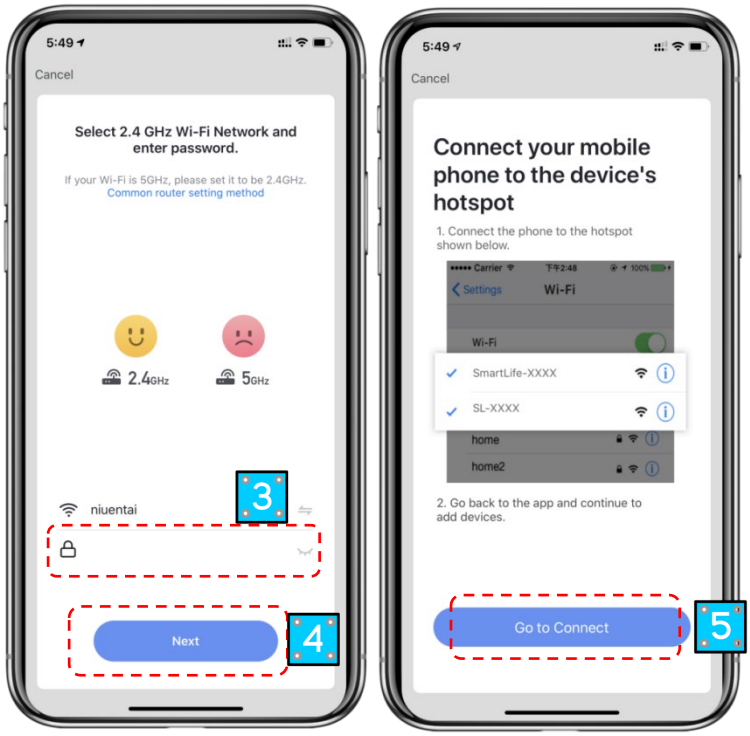
Same with EZ Mode above.

**Step 4**

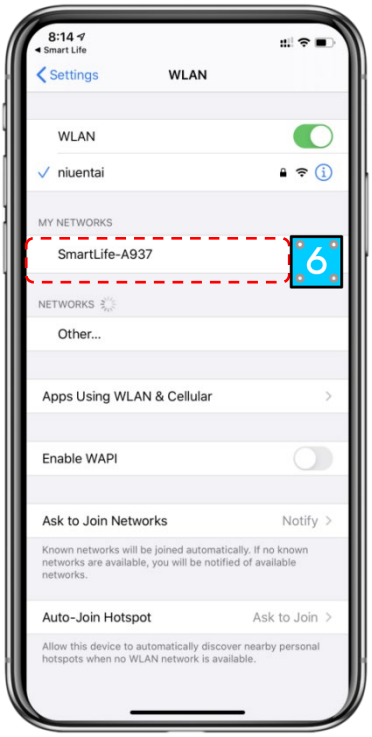
After entering the add device interface, click "EZ Mode" in the upper right corner; Enter the AP mode to add the device interface, confirm that the AP mode has been selected, and click"Confirm indicator slowly blink".




The interface of Wi-Fi connection will pop up, enter the Wi-Fi password of the mobile phone (it must be the same as the Wi-Fi of the mobile phone), click "Next", "Connect your mobile phone to the device's hot spot" will pop up, and click "Go to Connect";




Enter the mobile phone Wi-Fi connection interface, find the “Smart Life_XXXX” connection, and the APP will automatically enter the device connection status.

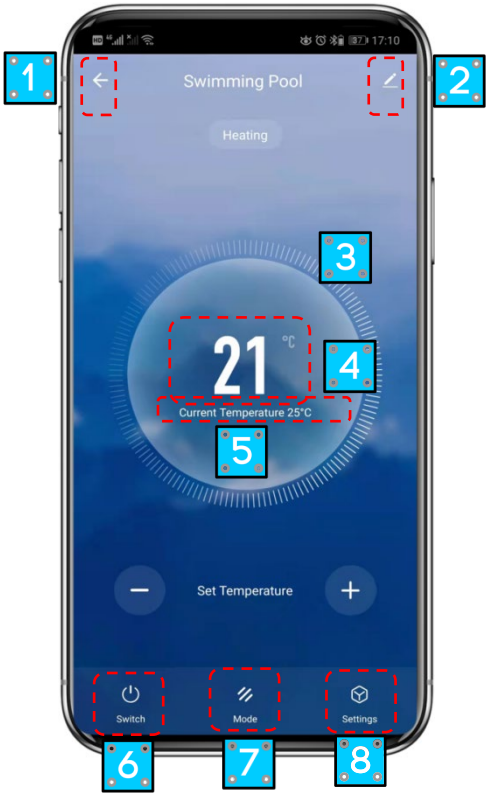



**Step 5 :** Same as EZ mode above.

**Note:** If the connection is failed, please enter the AP mode manually and reconnect according to the above steps.

### 4.5.4 Software Function Operation

- After the device is bound successfully, enter the operation interface of “Smart heat pump” (Device name, modifiable)
- In the main interface of “Smart Life”, click “Smart heat pump” to enter the operation interface.



① Back

② More: You can change device name, select device installation location, check networking status, add Shared users, create device cluster, view device information, and more.

③ Setting temp. adjustment: The circle slides counterclockwise to reduce the temp., but clockwise to increase the temp..

④ Target temp.

⑤ Current temp.

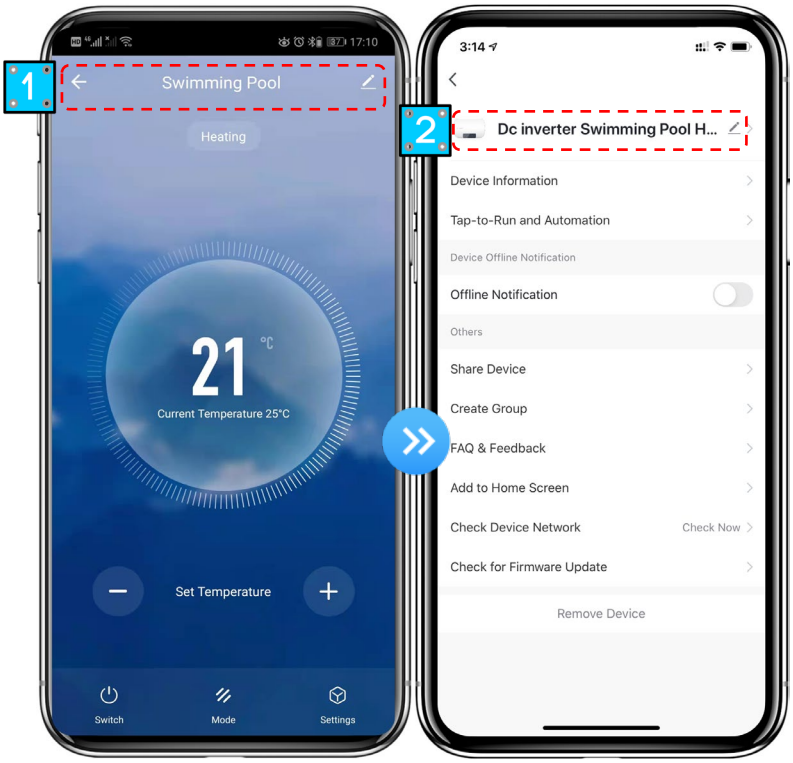
⑥ ON/OFF

⑦ Mode switching: Click to select the mode to be switched.

⑧ Timing: Click to add timing off/on time.

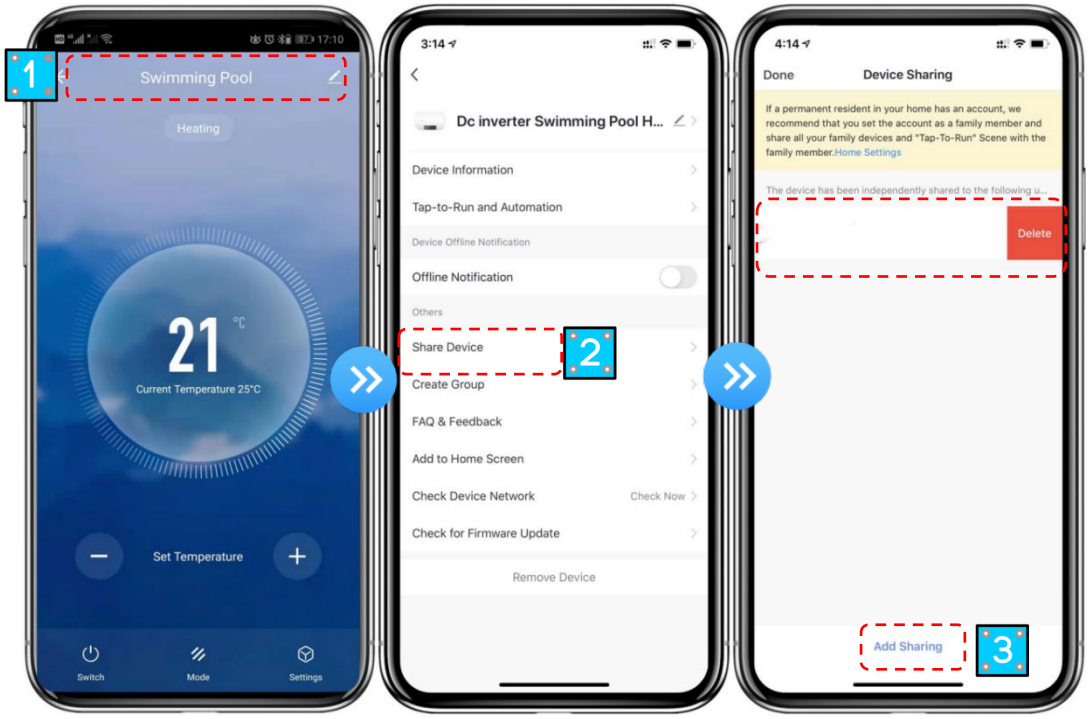
- **Modify device name**

Click in the following order to enter device details, and click "Device Name" to rename the device.

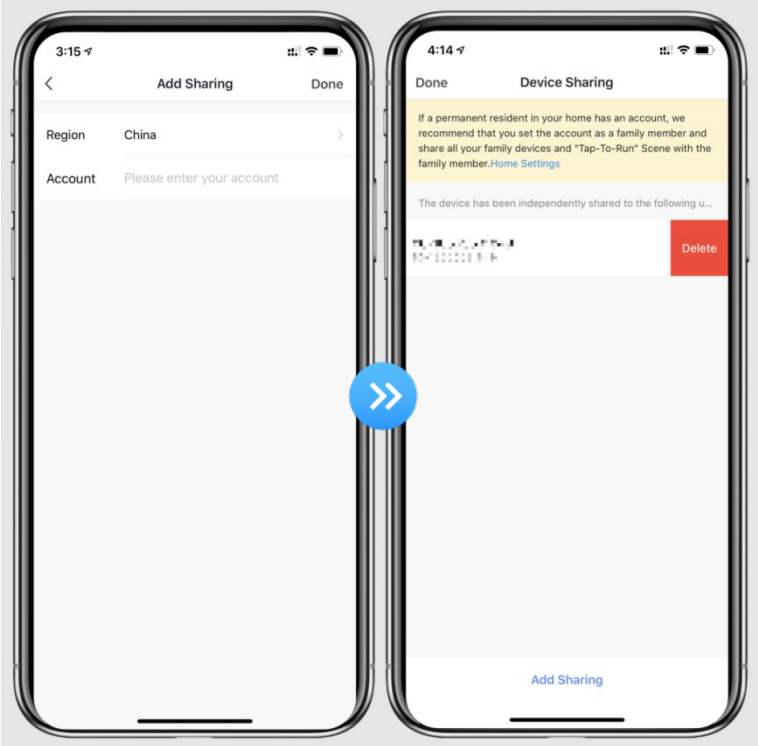


## ● Device sharing

- To share a bound device, the user should do so in the following order.
- After successful sharing, the list will be added to show the person shared
- If you want to delete the account you shared to, cross the selected account to the left,and delete it.
- The user interface is as follows.



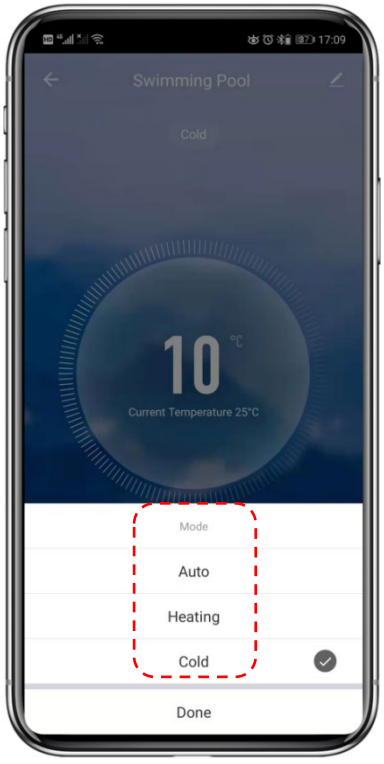

- Enter the account of the shared, click "Done", and the share success list shows the newly added account of the Shared.



◆ The interface of the person to be shared is as follows. The received shared device is displayed. Click it to operate and control the device.

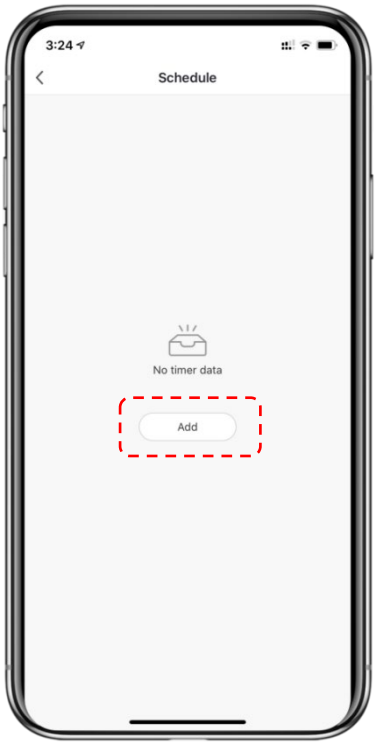
● **Mode settings**

Click “ ” on the main interface to switch modes,select what you need.

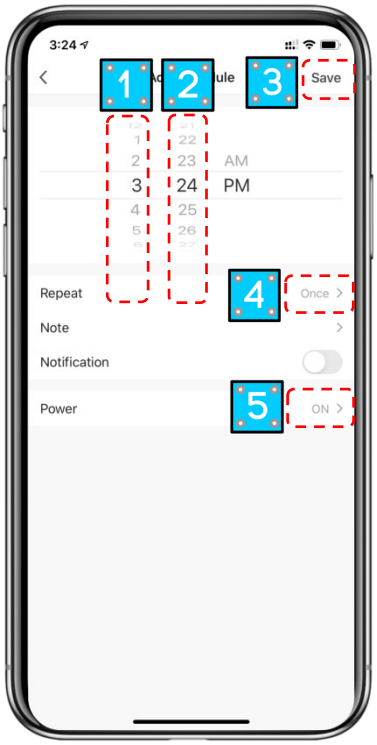


● **Timer setting**

1. Click “ ” on the main interface to enter timer setting interface, as shown below, click to add timer.



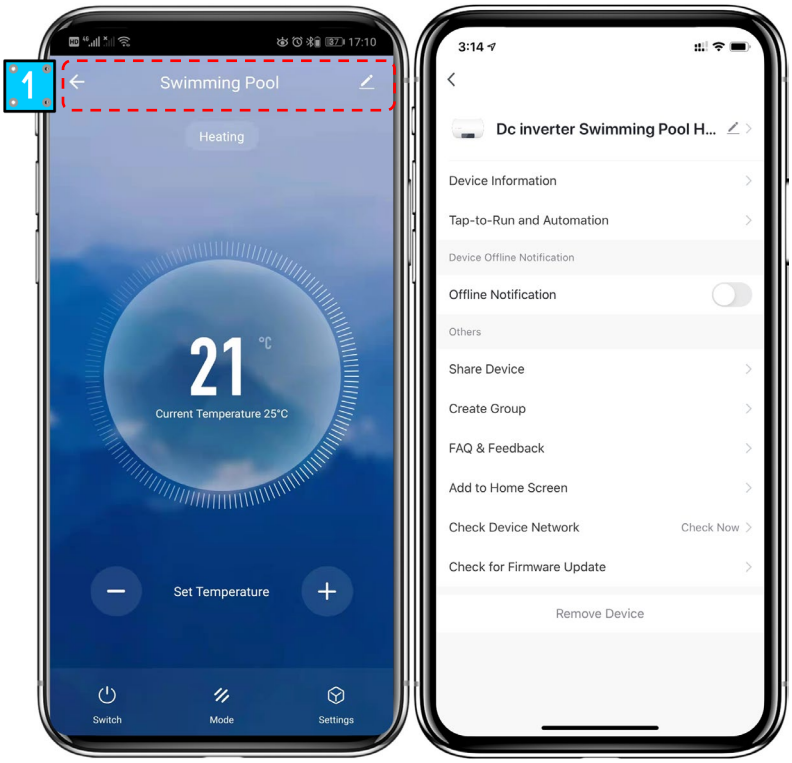

1. After entering timer setting, swipe up/down to set timer,set up repeat weeks and on/off,then click “save” to save your settings as follows.



① Hours
② Minutes
③ Set the repetition
④ Set power ON/OFF
⑤ Save your modification

### 4.5.5 Device Removal

Click “ ” on the top right corner of the main interface to enter the device details interface, and click “device removal” to enter EZ mode. Indicator light under“ ” flashes rapidly for 3min, The network can be reconfigured within 3 minutes, and the network can be quit if it is not connected within 3 minutes. The specific operations are shown as follows.



# 5. MAINTENANCE AND WINTERZING

## 5.1. Maintenance

**WARNING:**Before undertaking maintenance work on the unit, ensure that you have disconnected the electrical power supply.

- **Cleaning**

a. The heat pump's casing must be cleaned with a damp cloth. The use of detergents or other household products could damage the surface of the casing and affect its properties.

b. The evaporator at the rear of the heat pump must be carefully cleaned with a vacuum cleaner and soft brush attachment.

- **Annual maintenance**

The following operations must be undertaken by a qualified person at least once a year.

a. Carry out safety checks.

b. Check the integrity of the electrical wiring.

c. Check the earthing connections.

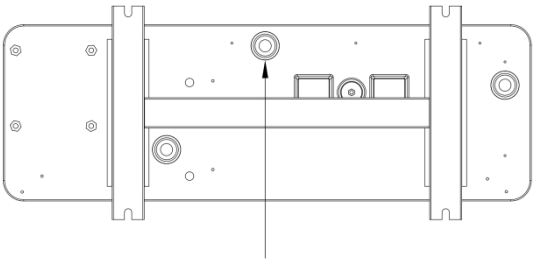
d. Monitor the state of the pressure gauge and the presence of refrigerant.

- **Drainage instruction**

The chassis of each unit is designed with several drain holes at the bottom.

Only one drain hole is equipped with a drain fitting (as shown in the figure below); the others are sealed with rubber plugs before delivery.

If drainage becomes blocked, a rubber plug can be removed to open an additional drain hole.



Typical Drain Outlet

**!! Important:**

When the unit runs at an ambient temperature of less than 5℃, please remove the rubber plug of the drain hole of the chassis to ensure its smooth drainage.

Note: The drain outlet position may differ slightly among models. Please refer to the actual unit.

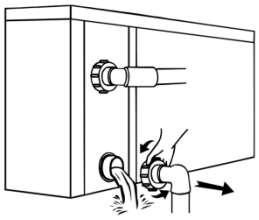
## 5.2. Winterizing

In winter season when you don't swim:

a. Cut off power supply to prevent any machine damage.

b. Drain water clear of the machine.

**"CUT OFF" power supply of the heater before cleaning, examination and repairing**



**!! Important:**

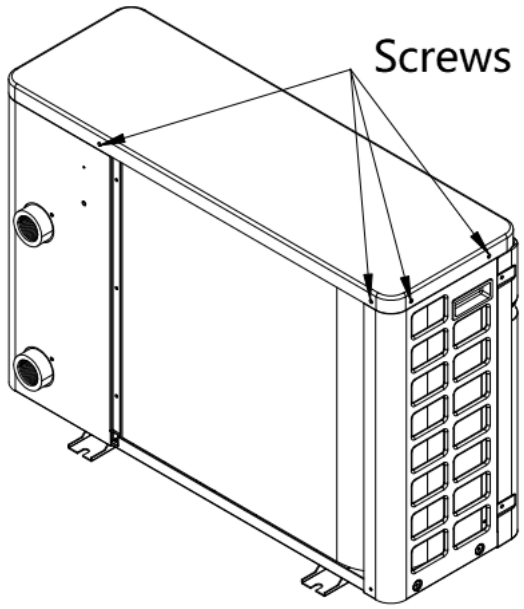
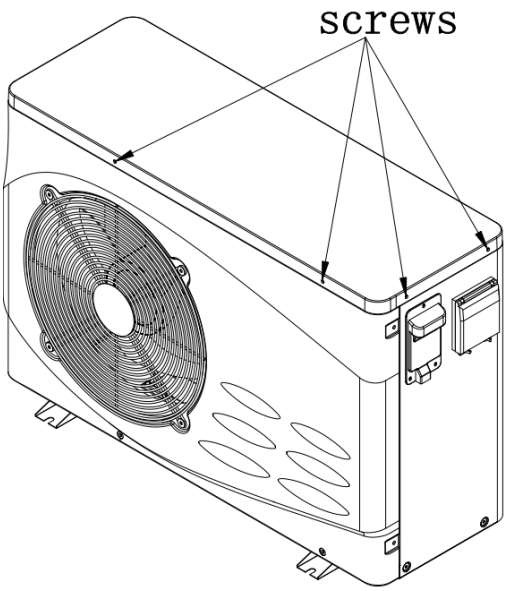
Unscrew the water nozzle of inlet pipe to let the water flow out. When the water in machine freezes in winter season, the titanium heat exchanger may be damaged.

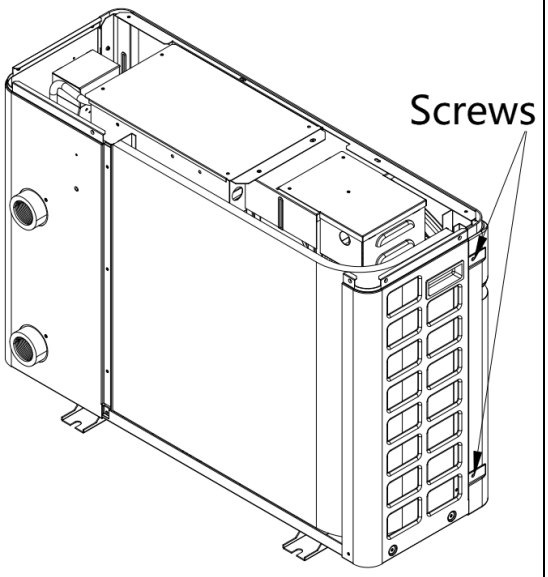
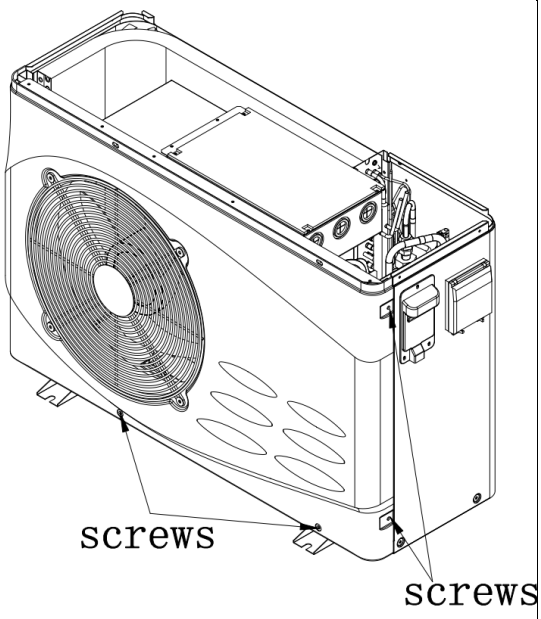
c. Drainage of chassis condensate.

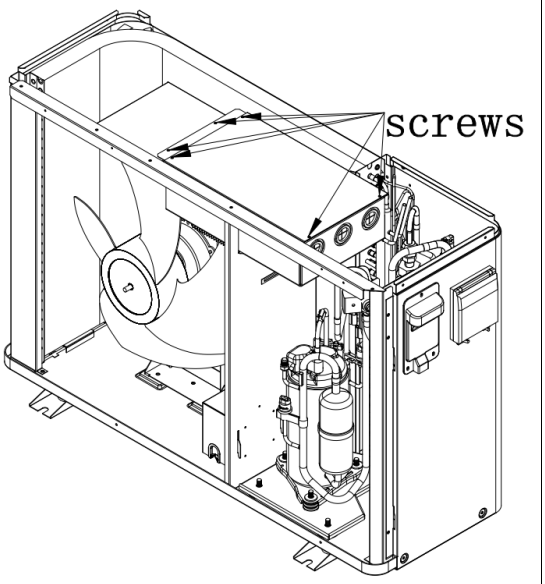
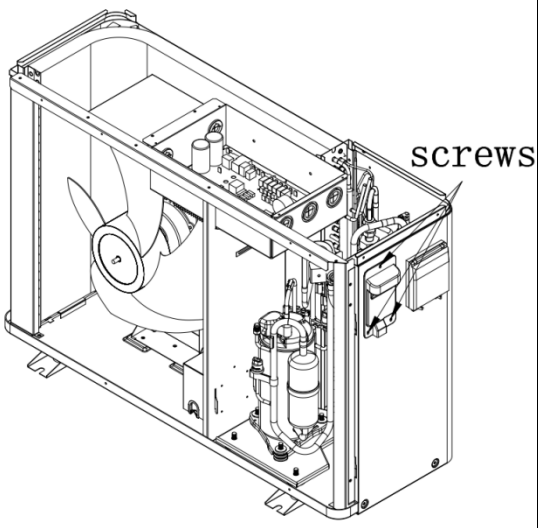
d. Cover the machine body when not in use.

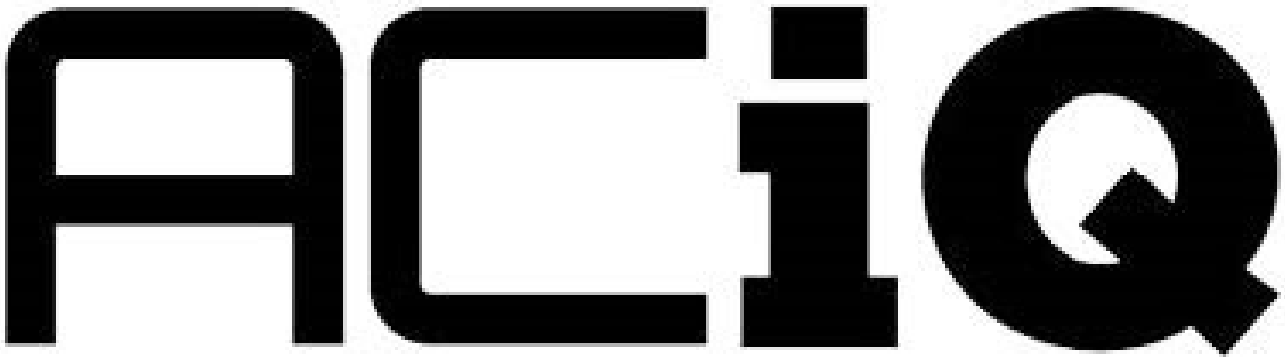
# 6. REMOVAL PROCEDURES FOR OUTDOOR UNITS

## 6.1. Removal Instructions for Outdoor Panels

| No. | Work Procedure | Photo |
|---|---|---|
| 1 | Remove the Top Cover:<br><br>① Remove the eight screws of the top cover;<br><br>② Pull out the top cover upwards. |  <br>  |

| | | |
|---|---|---|
| 2 | Remove The Front Service Panel:<br>① Remove the four screws shown in the figure;<br>② Remove the front panel. |  <br>  |

| | | |
|---|---|---|
| 3 | Remove The Electrical Box Cover:<br>① Remove the seven screws shown in the figure;<br>② Remove the cover. |  |
| 4 | Remove The Right Handle:<br>① Remove the three screws shown in the figure;<br>② Remove the right handle. |  |



**The design and specifications are subject to change without prior notice for product improve ment. Consult with the sales agency or manufacturer for details. Any updates to the manual will be uploaded to the service website, please check for the latest version.**

**ACiQ Side-Discharge Pool Heater**
**T119-01-10-01609**