



# **AIR HANDLING UNIT WITH HEAT RECOVERY**



**Freshbox 100**

**EN**

**OPERATION MANUAL**

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This user’s manual consisting of the technical details, operating instructions and technical specification covers the installation and mounting of the Freshbox 100 heat recovery air handling unit (hereinafter referred to as «unit»).

**SAFETY REQUIREMENTS**

Read the user’s manual carefully prior to installing and operating the unit.  
 Fulfil the user’s manual requirements as well as the provisions of all the applicable local and national construction, electrical and technical norms and standards.  
 The warnings contained in the user’s manual must be considered most seriously since they contain vital personal safety information.  
 Failure to follow the rules and safety precautions noted in this user’s manual may result in an injury or unit damage.  
 After a careful reading of the manual, keep it for the entire service life of the unit.  
 While transferring the unit control the user’s manual must be turned over to the receiving operator.

Symbol legend:

	<b>WARNING!</b>
	<b>DO NOT!</b>

## UNIT MOUNTING AND OPERATION SAFETY PRECAUTIONS



- Disconnect the unit from power mains prior to any installation operations.



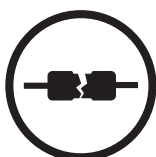
- Unpack the unit with care.



- Do not lay the power cable of the unit in close proximity to heating equipment.



- While installing the unit follow the safety regulations specific to the use of electric tools.



- Do not use damaged equipment or cables when connecting the unit to power mains.



- Do not operate the unit outside the temperature range stated in the user's manual.
- Do not operate the unit in aggressive or explosive environments.



- Do not touch the unit controls with wet hands.
- Do not carry out the installation and maintenance operations with wet hands.



- Do not wash the unit with water.
- Protect the electric parts of the unit against ingress of water.



- Do not allow children to operate the unit.



- Disconnect the unit from power mains prior to any technical maintenance.



- Do not store any explosive or highly flammable substances in close proximity to the unit.



- When the unit generates unusual sounds, odour or emits smoke disconnect it from power supply and contact the Seller.



- Do not open the unit during operation.



- Do not direct the air flow produced by the unit towards open flame or ignition sources.



- Do not block the air duct when the unit is switched on.



- In case of continuous operation of the unit periodically check the security of mounting.



- Do not sit on the unit and avoid placing foreign objects on it.



- Use the unit only for its intended purpose.



**THE PRODUCT MUST BE COLLECTED SEPARATELY AT THE END OF SERVICE LIFE.**

**DO NOT DISPOSE OF AS UNSORTED MUNICIPAL WASTE.**

**PURPOSE**

The Freshbox 100 heat recovery air handling unit is an energy saving unit based on heat recovery technology and is one of the energy saving components used in the buildings and premises.

The unit is designed to ensure continuous mechanical air exchange in houses, offices, hotels, cafés, conference halls and other utility and public spaces as well as to recover the heat energy contained in the air extracted from the premises to warm up the filtered stream of supply air.



**THE UNIT MAY NOT BE OPERATED BY CHILDREN OR PERSONS WITH REDUCED PHYSICAL, MENTAL OR SENSORY CAPACITIES, OR LACKING THE APPROPRIATE TRAINING.**

**THE UNIT MUST BE INSTALLED AND CONNECTED ONLY BY PROPERLY QUALIFIED PERSONNEL AFTER THE APPROPRIATE BRIEFING.**

**THE CHOICE OF UNIT INSTALLATION LOCATION MUST PREVENT UNAUTHORIZED ACCESS BY UNATTENDED CHILDREN.**

The unit is rated for continuous operation.

Transported air must not contain any flammable or explosive mixtures, evaporation of chemicals, sticky substances, fibrous materials, coarse dust, soot and oil particles or environments favourable for the formation of hazardous substances (toxic substances, dust, pathogenic germs).

**DELIVERY SET**

Air handling unit	1 item
User's manual	1 item
Mounting template	1 item
Fastening kit	1 item
Spigot	1 item
Packing box	1 item

<b>TECHNICAL DATA</b>
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The unit is designed for indoor application with the ambient temperature ranging from +1 °C up to +40 °C and relative humidity up to 80 %.

The unit is rated as a Class I electrical appliance.

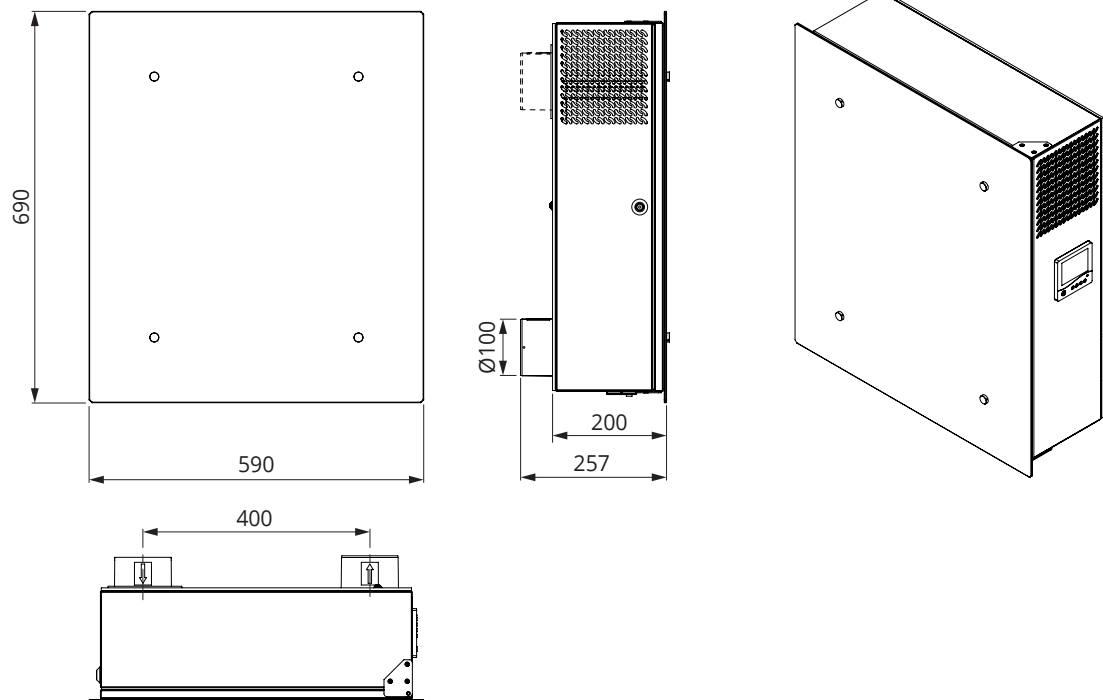
Hazardous parts access and water ingress protection rating:

IP 22 for the assembled unit connected to the air ducts

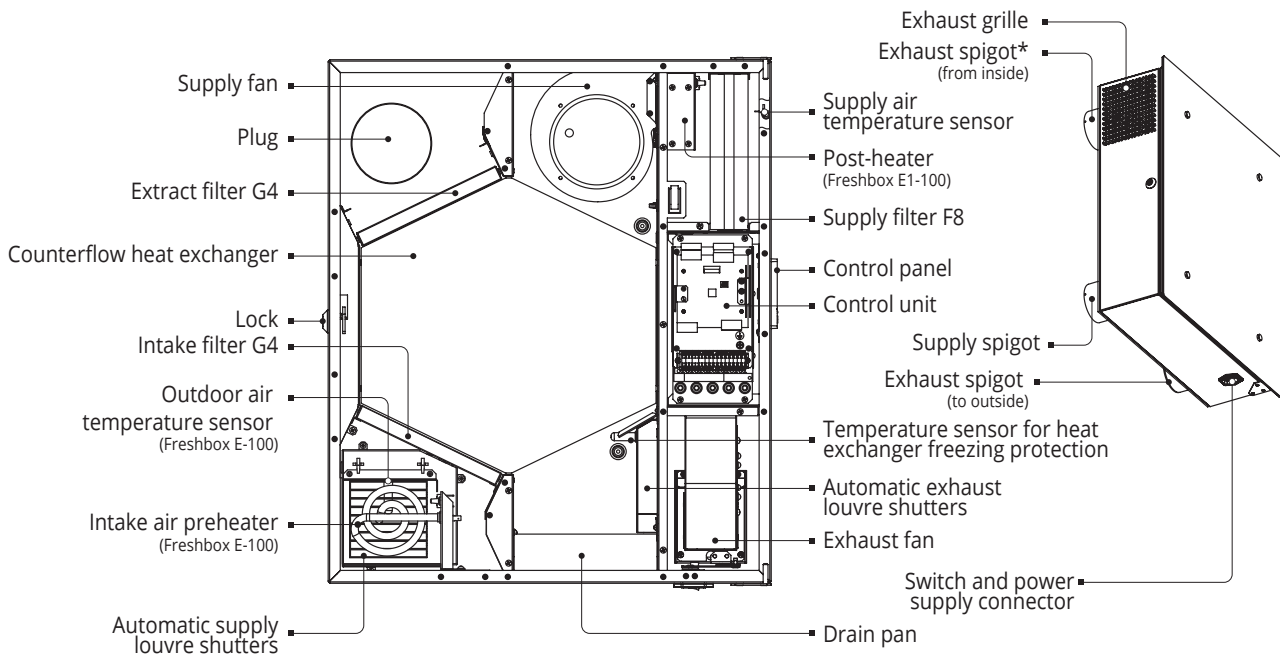
IP 44 for the unit motors

The unit design is constantly being improved, so some models can slightly differ from those ones described in this manual.

Technical data		Freshbox 100			Freshbox E-100			Freshbox E1-100		
Maximum air capacity [m <sup>3</sup> /h]		30	60	100	30	60	100	30	60	100
Unit voltage [V /50-60 Hz]		1 ~ 230								
Maximum fan power [W]		12	21	45	12	21	45	12	21	45
Sound pressure level at 3 m distance [dB(A)]		13	27	39	13	27	39	13	27	39
Electric heater power [W]		preheating			600			-		
		post-heating			-			350		
Maximum unit current [A]	without an electric heater	0.35			0.35			0.35		
	with an electric heater	-			3.08			1.94		
Transported air temperature [°C]		from -25 up to +50								
Casing material		Painted steel								
Insulation		10 mm foamed rubber								
Heat recovery efficiency [%]		96	92	87	96	92	87	96	92	87
Heat exchanger type		Counterflow								
Heat exchanger material		Polystyrene								
Intake filter		G4, F8			G4, F8			G4, F8		
Extract air filter		G4								
Connected air duct diameter [mm]		Ø 100								
Weight [kg]		30.6			31			30.8		



**DESIGN AND OPERATING PRINCIPLE**



Warm stale extract air from the room flows to the unit, where it is filtered by the extract filter, then air flows through the heat exchanger and is exhausted outside by the extract fan.

Cold fresh air from outside flows into the unit, where it is cleaned by the supply filter. Then filtered air flows through the heat exchanger and is moved to the room with the supply fan.

Thermal energy of warm extract air is transferred to clean intake fresh air from outside and warms it up. The air flows are fully separated.

Heat recovery minimizes heat losses, which reduces the cost of space heating in the cold season.

Depending on the model the unit is equipped with a supply air preheater or post-heater with overheating protection.

The preheater is located upstream of the heat exchanger and is designed for its overheating protection.

The post-heater is located downstream of the heat exchanger and is designed for extra heating of supply air to more comfortable temperature.

The heaters are switched on and off automatically according to temperature sensor readings.

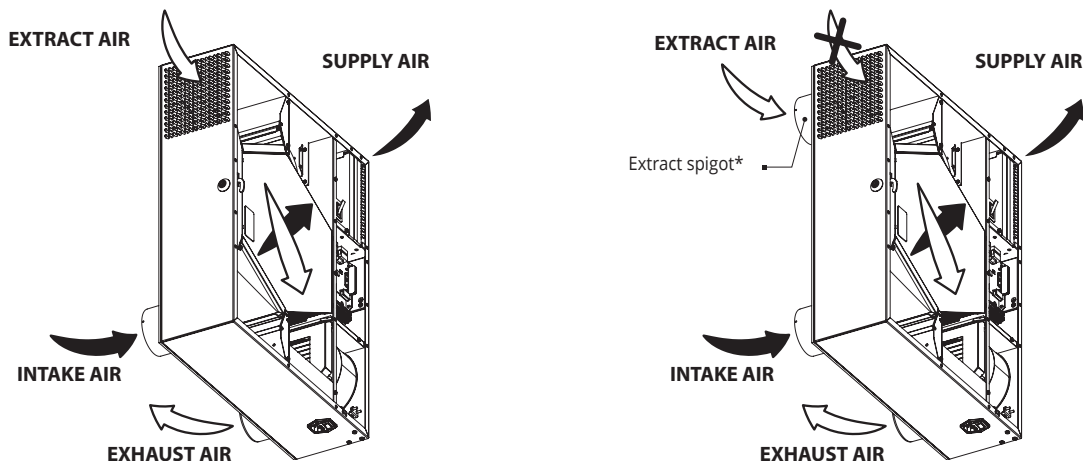
The heat exchanger overheating protection in unit models without a preheater is achieved by automatic supply fan speed reduction according to extract air sensor readings.

The extract fan runs at maximum speed.

Temperature differences between supply and extract air flows leads to condensate formation. Condensate is collected in the drain pan and is removed outside by the drain pipes through the exhaust air duct.

The louvre shutters open automatically when the motors are switched on and close when the motors are switched off.

\*An additional extract spigot can be fitted to the unit to connect the exhaust air duct from additional premises, e.g. a bathroom. The spigot is included in the scope of delivery.



## MOUNTING AND SET-UP



**READ THE USER'S MANUAL PRIOR TO MOUNTING THE UNIT.**

**ALL OPERATIONS DESCRIBED IN THIS USER'S MANUAL MUST BE PERFORMED BY QUALIFIED PERSONNEL ONLY, PROPERLY TRAINED AND QUALIFIED TO INSTALL AND MAINTAIN VENTILATION EQUIPMENT.**

**DO NOT ATTEMPT TO INSTALL THE PRODUCT YOURSELF. IT IS UNSAFE AND IMPOSSIBLE WITHOUT SPECIAL KNOWLEDGE.**

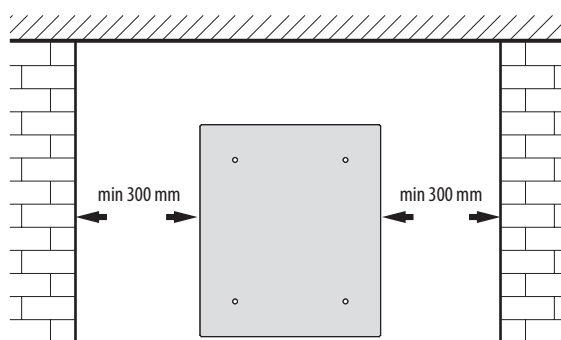
Before mounting make sure the casing does not contain any foreign objects (e.g. foil, paper).

The unit must be mounted on a plane wall.

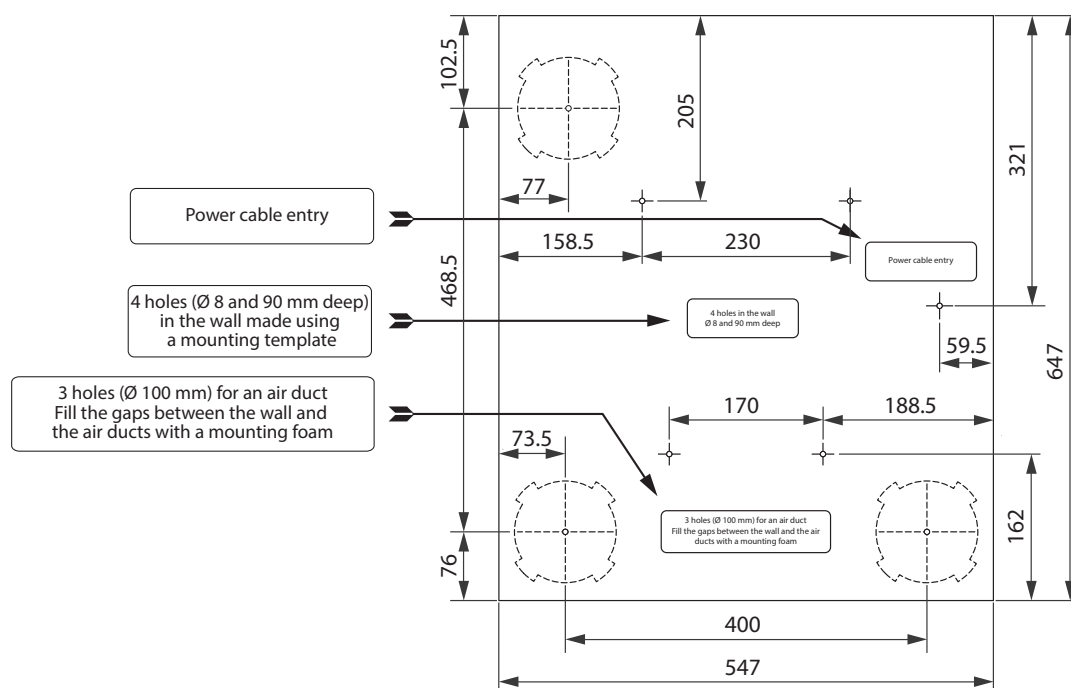
Mounting of the unit to an uneven surface can lead to the unit casing distortion and operation disturbance.

While installing the unit ensure convenient access for subsequent maintenance and repair.

Minimum distances from the unit to the surfaces



Mounting template

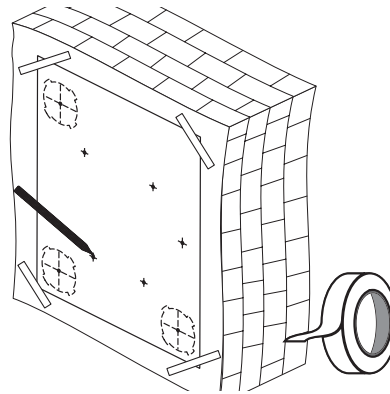


1. Mark and drill holes in the wall using a mounting template.

Fix the mounting template on the wall with a self-adhesive tape at the required level.

Using a mounting template make marks to drill holes for air ducts, for unit mounting and for power cable entry.

Before installation operations route necessary cables and wires to the unit mounting place.



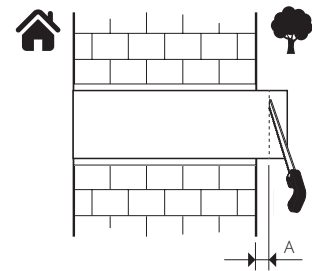
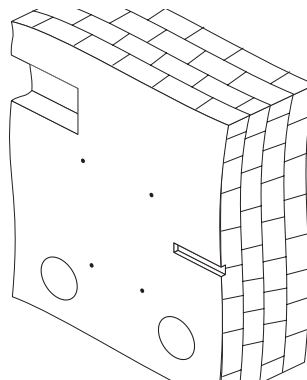
2. Remove the mounting template and drill two through holes Ø 105 mm for round air ducts.

When mounting the unit with an additional extract spigot prepare a hole in the wall for a connecting bend and for laying of a rectangular air duct.

A connecting bend, rectangular and round air ducts are available separately.

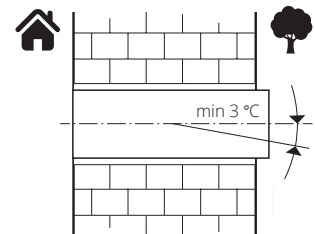
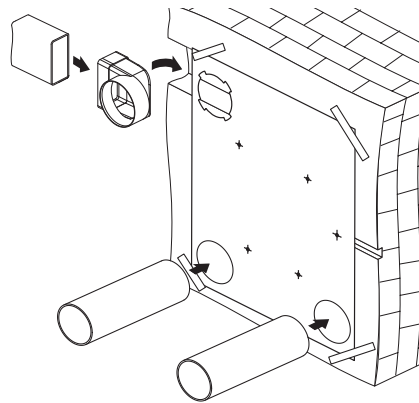
Drill holes (Ø 8 mm, 90 mm deep) to mount the unit. Install the expansion anchors, remove the perforated fillers for the air ducts from the mounting template and install the mounting template back using a self-adhesive tape.

Prepare air ducts of required length. Note that the telescopic air duct end must protrude for the distance that enables installation of the outer ventilation hood. For details, refer to the installation instruction for the ventilation hood. The outer ventilation hood is available separately.



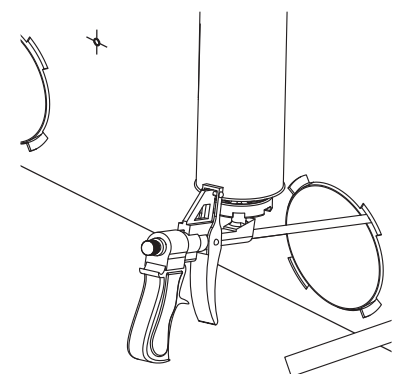
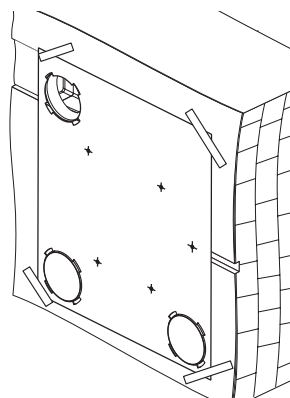
3. Fix the mounting template on the wall. Insert round air ducts in the corresponding holes of the mounting template. Install the air duct with the minimum slope of 3° for condensate removal.

To install the unit with an additional spigot insert the connecting bend into the prepared hole in the wall, aligning the mounting template hole with a round end of the connecting bend. Connect a rectangular duct to the connecting bend.



4. Fill the spaces between the air ducts and the wall with a mounting foam through the specially designed holes in the mounting template.

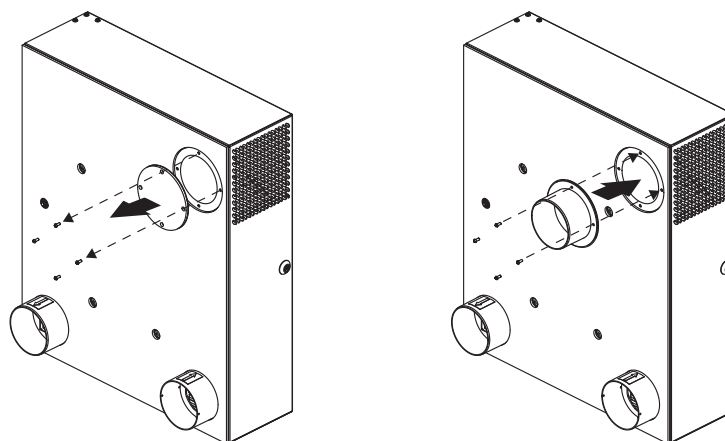
Wait till a mounting foam hardens then take off the mounting template and remove the foam excess. Cut off the protruding air duct parts to be flush with the wall surface.





5. To install an additional extract spigot remove the plug on the rear part of the unit.

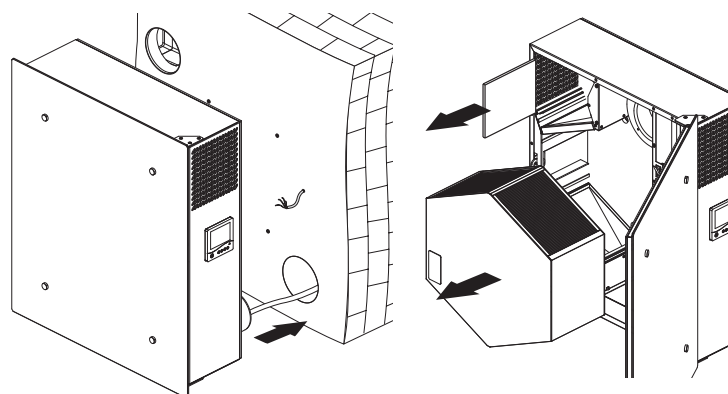
Undo the screws, remove the plug and fix a spigot on its place using screws.



6. Insert the drain pipe and unit spigots into the corresponding wall-mounted air ducts.

Open the unit door and remove the heat exchanger.

Remove the magnetic plug from the exhaust grille if an additional extract spigot is not installed.

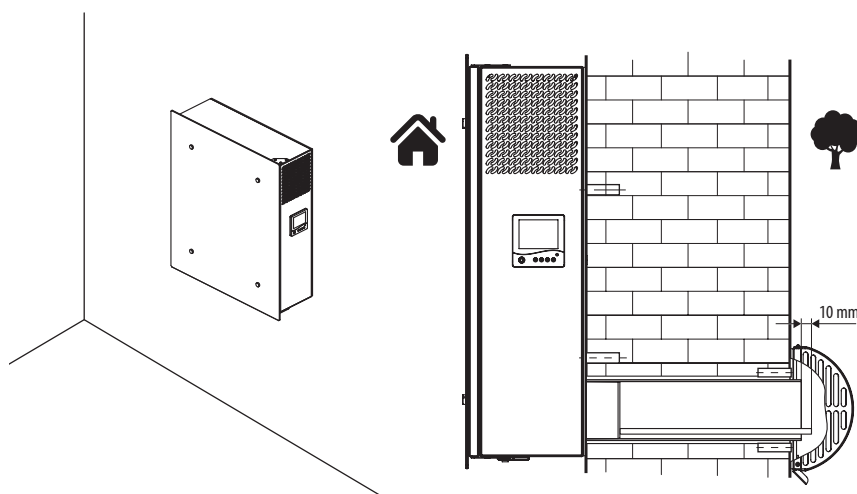


7. Fix the unit on the wall using the supplied screws and expansion anchors.

Install the heat exchanger back and close the unit door.

Cut a part of the drain pipe protruding outside to a length not more than 10 mm.

Fix the outer hood on the outer wall of the building (see the ventilation hood installation manual).



## CONNECTION TO POWER MAINS



**DISCONNECT THE UNIT FROM POWER SUPPLY PRIOR TO ANY OPERATIONS WITH THE UNIT. CONNECTION OF THE UNIT TO POWER MAINS IS ALLOWED BY A QUALIFIED ELECTRICIAN WITH A WORK PERMIT FOR THE ELECTRIC UNITS UP TO 1000 V AFTER CAREFUL READING OF THE PRESENT USER'S MANUAL. THE RATED ELECTRICAL PARAMETERS OF THE UNIT ARE GIVEN ON THE MANUFACTURER'S LABEL. ANY INTERNAL CONNECTION MODIFICATIONS ARE NOT ALLOWED AND RESULT IN WARRANTY LOSS.**

The unit is rated for connection to single-phase AC mains 230 V/50 Hz. The unit must be connected to power mains using durable, insulated and heat-resistant conductors (cables and wires) with minimum cross section not less than 0.75 mm<sup>2</sup>.

Connect the unit to power mains through the external automatic circuit breaker QF with a magnetic trip. The position of the QF external automatic circuit breaker must ensure free access for quick power-off of the unit. The circuit breaker trip current must correspond to the unit current consumption, refer to the Technical data section. The recommended circuit breaker nominal current is 2.5 A. When selecting an automatic circuit breaker it is necessary to consider maximum permissible wire heating which depends on the wire type, its insulation, length and installation method (i.e. overhead, in cable ducts or inside the walls).

### Connection of additional external controls

- Connection of the automatic fire fighting system contact (**PK**).

Upon connecting the automatic fire fighting system contact remove the jumper between the terminals 5 and 6.

In this case the connection is made using a normally closed dry contact that breaks the control circuit and cuts off power supply to the unit on the signal from the fire alarm panel.

- Connection of the external control unit contact (**H**).

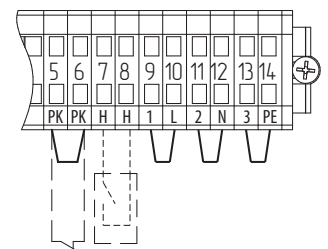
The unit design enables connecting a normally opened contact (NO-contact) of external controls, such as an external CO<sub>2</sub> sensor, a humidity sensor, a switch etc. The contact is connected to the terminals 7 and 8. When the contact closes the unit switches to maximum speed.

Additionally connected external controls are not included in the scope of delivery.

Connection of additional external control contacts are shown in the wiring diagram (dashed).

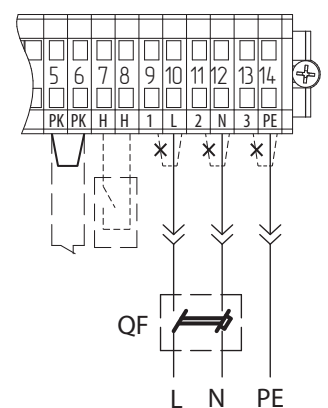
### Power supply connection methods

- The unit is connected to power mains through the power connector located at the bottom part of the casing by means of a power cable. The power cable is available separately.



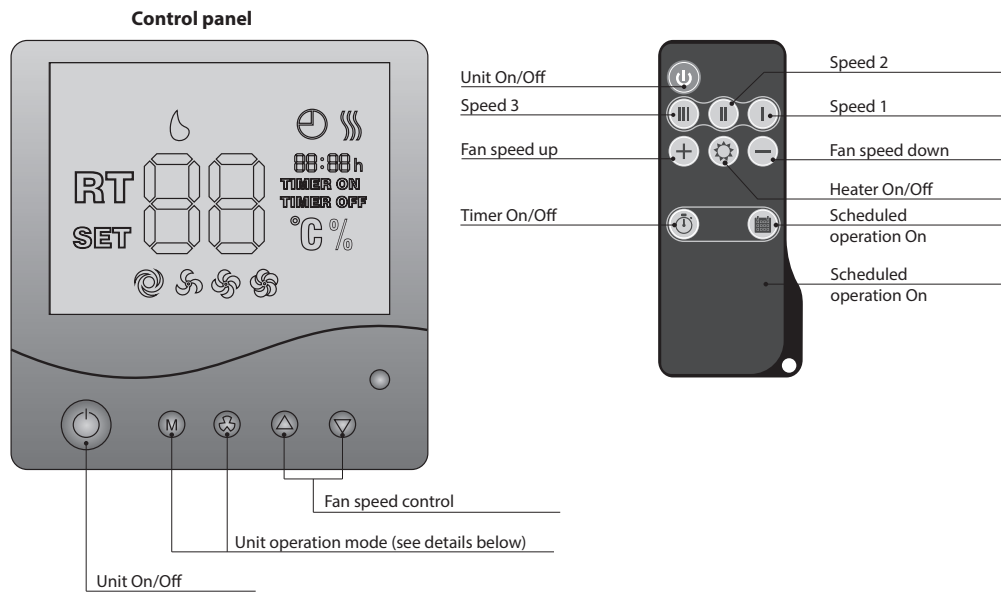
- The unit is connected to power supply through the rubber gasket on the rear part of the casing using a power cable according to the wiring diagram.

To access the rubber gasket open the unit door, undo the screws fixing the shielding and remove it. Then undo the screws fixing the control unit and pull it aside. Lead the cable into the unit and connect it to the control unit after removing the jumpers 9 and 10, 11 and 12, 13 and 14 on the terminal block.





## CONTROL

The unit is controlled by means of the control panel on the unit casing and of the remote control.





### 1. Unit On/Off

Unit activation/deactivation:

- by means of the Unit On/Off button  from the control panel
- by means of the Unit On/Off button  from the remote control





When the unit is off the control panel display indicates:

- Room temperature
- Day of the week
- Time
- Off mode indication 
- The **TIMER ON** and  indicators glow in the Heater Cooling mode. Synchronously the heater cooling countdown is displayed in min: sec.










When the unit is switched on the control panel display indicates:




- Room temperature
- Day of the week
- Time
- Fan speed status 
- Timer status
  - The indicator **TIMER ON** lights up when the timer is on
  - The indicator **TIMER OFF** lights up when the timer is off
- Heater status information. The indicator  lights up when the heater is on.

### 2. Control of operating modes.

Fan speed control:

- From the control panel: press  to increase the speed or  to reduce the unit speed (low speed - medium speed - high speed).
- From the remote control: press  to increase speed or  to reduce speed (low speed - medium speed - high speed).
- From the remote control: press  to set low speed,  to set medium speed and  to set high speed.






The control panel displays the current fan speed:

-  indicator – low speed
-  indicator – medium speed
-  indicator – high speed

**3. Timer.**

The timer is designed to switch the fans to maximum speed with subsequent automatic reset to a previous speed after a set time period, from 20 to 60 minutes.






To turn the timer on/off:

- From the control panel: press and hold , then press . Press the button once to set the timer for 20 minutes, each subsequent pressing extends the timer setting for 10 minutes. The maximum timer setting is 60 minutes. Press and hold  for 3 seconds to turn the timer off.
- From the remote control: press  to turn the timer on for 20 minutes. To turn the timer off switch off the unit by pressing .

**4. Supply air post-heating.**

The unit equipped with an electric heater provides supply air post-heating during the cold season. The heater turns on/off automatically if the intake air temperature is below/above the set value.

To turn on/off the supply air preheater automatically:

- press and hold the  button on the control panel, then press   to turn on/off the heater.
- press  to turn the heater on and  to turn it off.

**WARNING! IF THE HEATER WAS ON DURING THE UNIT SHUTDOWN THE FANS CONTINUE RUNNING TO COOL DOWN THE HEATER. THE INDICATOR  LIGHTS UP. SHUTDOWN TIME OF FANS IS 0.5-2 MINUTES DEPENDING ON THE UNIT MODEL.**

**5. Freeze protection of the heat exchanger.**

Freshbox 100	Freshbox E1-100	Freshbox E-100
If the exhaust air temperature downstream of the heat exchanger is below +5 °C (factory setting), the supply fan runs 25 % of the maximum speed and the extract fan runs at maximum speed. When the temperature exceeds +5 °C the unit reverts to the previous operating mode.		When the intake air temperature is below -3 °C the heater automatically warms up intake air so the average exhaust air temperature downstream of the heat exchanger is not below +5 °C.

**6. Unit parameter settings.**



















**WARNING!**  
**CHANGING THE UNIT SETTINGS RESULTS IN LOSS OF THE FACTORY SETTINGS!**  
**FAN SPEED ADJUSTMENT IS POSSIBLE ONLY FROM THE CONTROL PANEL!**


**Fan Speed Setting mode.**

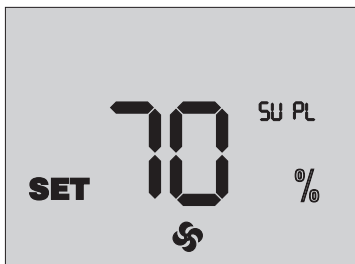
During the unit setup the capacity of low, medium and high speed can be continuously adjusted. To enter the Fan Capacity Adjustment mode turn the unit off. Then press and hold  on the control panel and hold  pressed for 3 seconds.





Access to the Fan Capacity Adjustment mode is confirmed by the **SET** and **%** indicators on the control panel display.

- To select the required speed to be adjusted use  and . When selecting the adjustable speed the selected speed is displayed by the indications ,  or .
- To adjust the supply fan capacity press and hold  and then press  to set the fan speed up or  to set it down. Each pressing of  and  increases or reduces the supply fan speed by 1 %. If  is pressed the display indicators show the current supply fan speed.
- To adjust the extract fan capacity press and hold . While holding  adjust the speed by pressing  for setting speed up and  for setting speed down. Each pressing of  and  increases or reduces the extract fan speed by 1 %. If  is pressed the display indicators show the current extract fan speed.

To exit the Fan Speed Setting mode and save the changes press .  
 Fan speed adjustment is not possible with the remote control.

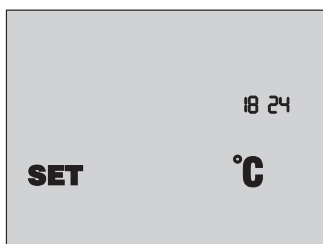


To restore factory settings enter the Fan Speed Setting mode, simultaneously press and hold  and  for 3 seconds.

Fan speed factory settings:  
 low speed — 30 %  
 medium speed — 60 %  
 high speed — 100 %

**7. Viewing the temperature sensor readings.**

To enter the Sensor Readings View mode turn the unit off. Then press  and  on the control panel simultaneously and hold them down at least 3 seconds.



The indicators **SET** and **°C** light up in the Sensor Readings View mode.

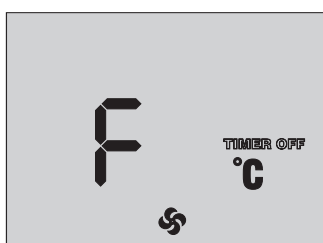
- To view the current temperature sensor readings press and hold **M**.



- Press **⊞** to view the controller board model code and software version code on the control panel display.
- To exit the Sensor Adjustment mode press **⊞**.

### 8. Filter replacement indication.

On the expiry of filter service life (3,000 hours) the operating mode temperature normally shown on the control panel display is replaced by **F**, indicating the need to replace the filters.



- When the filter replacement indicator **F** is active switch off the unit by pressing **⊞** and disconnect it from power supply. Then replace the filters (see the sequence in the «Technical Maintenance» section).
- Then switch on the unit by pressing **⊞** on the control panel or **⊞** on the remote control. Then press **⬆** and **⬇** simultaneously to reset the hour meter.

### 9. Date/time setting.

- Turn the unit off.
- To enter the Date/Time Setting mode press and hold **M** then press **⬆** on the control panel.
- While holding down **M** select the parameter for adjustment by pressing **⬆** and **⬇**. The adjusted parameter is blinking. The date/time setting parameters are arranged in the following order:
  1. Minute
  2. Hour
  3. Day of the week
  4. Date
  5. Month
  6. Year
- Set the desired value of the selected parameter by pressing **⬆** and **⬇** on the control panel.
- To exit Date/Time Setting mode press **⊞**.

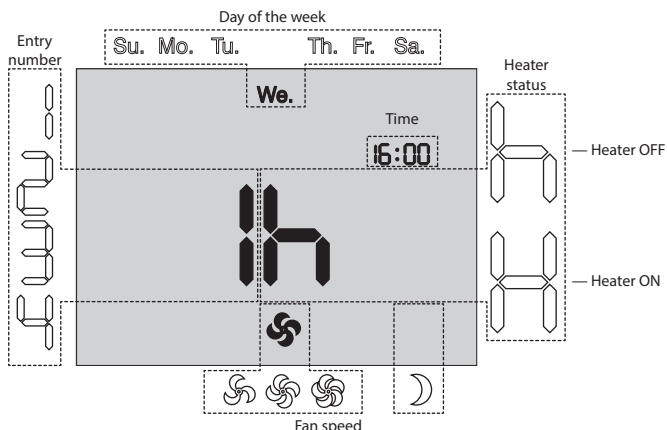
### 10. Scheduled Operation mode.

- Press and hold **⊞**, then press **⬆** on the control panel to activate the Scheduled Operation mode. The indicator **⊞** lights up when the Scheduled Operation mode is activated.
- Press and hold **⊞**, then press **⬇** on the control panel to deactivate the Scheduled Operation mode.
- From the remote control the Scheduled Operation mode is activated/deactivated by pressing **⊞**.
- Timer control has higher priority than scheduled operation.

**11. Scheduled Operation mode setting.**

Each day of the week has four entries. Time of switching the unit to the set speed and turning the heater on or off can be set for each entry.

- To enter the Scheduled Operation mode settings turn the unit off by pressing on the control panel or on the remote control.
- Press and hold on the control panel and the press .



- Press and hold for selecting the scheduled operation parameters and select the desired parameter using and .
- Set the desired value by pressing and .

Scheduled operation parameters:

- Entry number – each day of the week has four entries
- Day of the week – setting a day of the week
- Heater status – setting the heater status for the current entry: **H** – heater on, **h** – heater off
- Fan speed – setting the fan speed for the current entry: - low speed - medium speed - high speed - off

Time – setting time for the current entry.

- To copy the set entries for the next day press and hold and press . No copying from Sunday to Monday is possible.
- Press on the control panel or on the remote control to exit the Scheduled Operation Setting mode.

**Scheduled operation programming example**

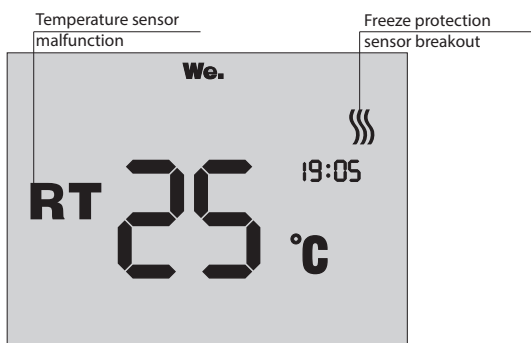
By default, the Scheduled Operation mode is set for the warm seasons.

When selecting this mode for the cold seasons set the heater status **H**.

Day of the week	Entry number											
	Start time	1 Mode	Heater status	Start time	2 Mode	Heater status	Start time	3 Mode	Heater status	Start time	4 Mode	Heater status
Mo.	07:00	medium speed	off	08:00	low speed	off	17:00	medium speed	off	22:00	low speed	off
Tu.	07:00	medium speed	off	08:00	low speed	off	17:00	medium speed	off	22:00	low speed	off
We.	07:00	medium speed	off	08:00	low speed	off	17:00	medium speed	off	22:00	low speed	off
Th.	07:00	medium speed	off	08:00	low speed	off	17:00	medium speed	off	22:00	low speed	off
Fr.	07:00	medium speed	off	08:00	low speed	off	17:00	medium speed	off	22:00	low speed	off
Sa.	10:00	medium speed	off	12:00	low speed	off	17:00	medium speed	off	23:00	low speed	off
Su.	10:00	medium speed	off	12:00	low speed	off	17:00	medium speed	off	23:00	low speed	off

**12. Alarms.**

In case of alarm the unit is turned off and the alarm indicators are displayed on the control panel.



ALARM	INDICATION	TROUBLESHOOTING
Outdoor temperature sensor malfunction	<b>RT</b>	Contact the Seller for further information.
Freeze protection sensor breakout	<b>RT</b> ≡	Contact the Seller for further information.

**TECHNICAL MAINTENANCE**

**DISCONNECT THE UNIT FROM POWER SUPPLY BEFORE ANY MAINTENANCE OPERATIONS!**

Maintenance operations of the unit are required 3-4 times per year. Maintenance includes periodic dust removal from surfaces, cleaning and replacement of filters and dry cleaning of fans.

Maintenance includes general cleaning of the unit and the following operations:

**1. Filter maintenance (3-4 times per year).**

Dirty filters increase air resistance in the system and reduce supply air volume. The filters require cleaning not less than 3-4 times per year.

Remove the clogged filters from the unit.

Clean the F8 filter with a vacuum cleaner.

To remove the G4 filters for cleaning remove the flexible clamps fixing them and pull the filters until they slide off the guides.

Clean the filters with water and let them dry. After complete drying reassemble the filters in the reverse order.

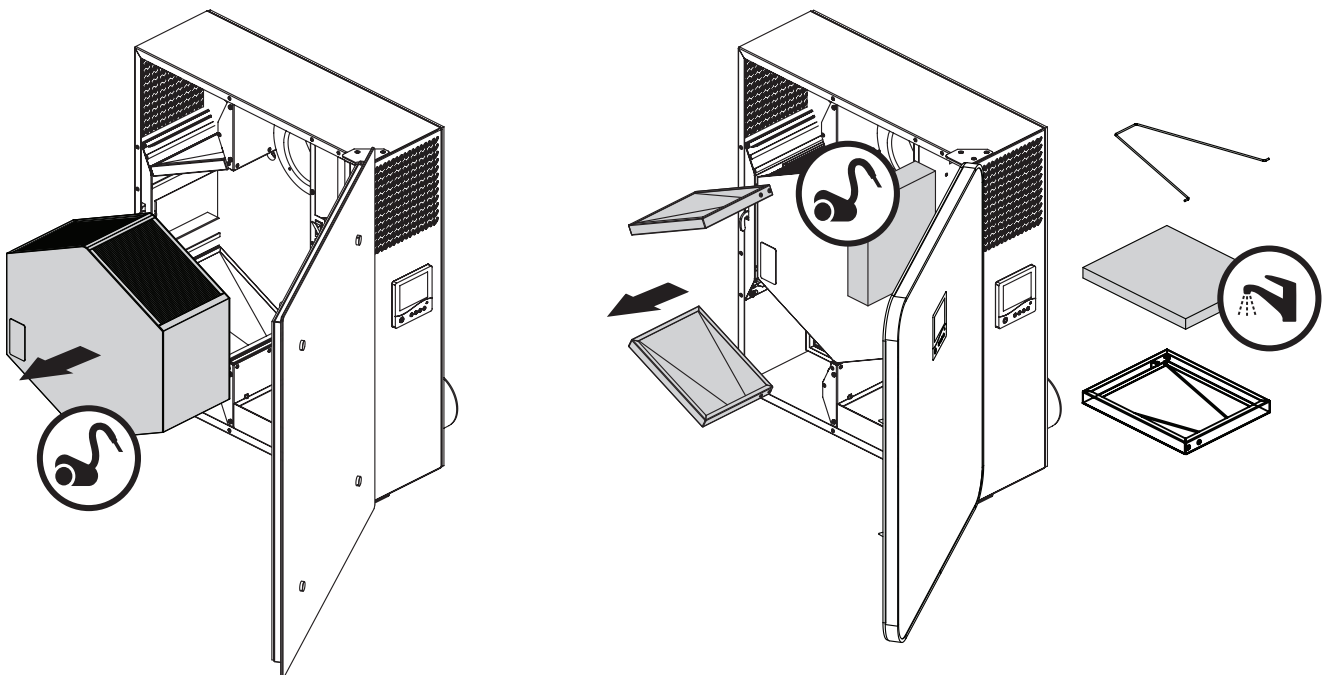
Install the filters back to the unit.

After two consecutive cleanings filters must be replaced. For new filters contact the Seller.

**2. Heat exchanger maintenance (once a year).**

Some dust may accumulate on the heat exchanger block even in case of regular maintenance of the filters. To maintain the high heat recovery efficiency, regular cleaning is required. Periodical dry cleaning is recommended. Use a vacuum cleaner with a narrow nozzle.

Remove the clogged heat exchanger out of the unit, clean it with a vacuum cleaner and install the heat exchanger back to the unit.



**3. Fan maintenance (once a year).**

Even in case of regular maintenance of the filters, some dust may accumulate inside the fans and reduce the fan performance and supply air flow.

Clean the fan with a cloth or a soft brush. Do not use water, aggressive solvents or sharp objects as they may damage the impeller.

**4. Technical maintenance of the supply grille (twice a year).**

The supply grille may get clogged with leaves and other objects which may reduce the unit performance. Check the supply grille twice per year and clean it as required.

**5. Technical maintenance of air duct system (every 5 years).**

Even regular fulfilling of all the maintenance operations described above may not completely prevent dirt accumulation in the air ducts which reduces the unit capacity. Duct maintenance means regular cleaning or replacement.



## TROUBLESHOOTING

Problem	Possible reasons	Troubleshooting
The fan(s) do(es) not start	No power supply.	Make sure the power supply line is connected correctly, otherwise troubleshoot a connection error.
Cold supply air	Extract filter clogging.	Clean or replace the extract filter.
	Heat exchanger icing.	Check the heat exchanger for icing. Stop the unit operation if necessary and wait until the ice melts.
	Heater malfunction.	Contact the Seller.
Low air flow	The filters, the fans or the heat exchanger is clogged.	Clean or replace the filters, clean the fans and the heat exchanger.
	The ventilation system is clogged or damaged.	Check for unobstructed opening of diffusers and louver shutters, check the exhaust hood and the supply grille and clean those, if necessary. Make sure the air ducts are clean and intact.
Noise, vibration	The fan impellers are clogged.	Clean the impellers.
	The screw connection is loose.	Tighten the fastening screws.
Water leakage	The drain pipe is clogged.	Contact the Seller.

## STORAGE AND TRANSPORTATION REGULATIONS

Store the unit in the manufacturer's original packing box in a dry closed ventilated premise with temperature range from +5 °C to + 40 °C. Storage environment must not contain aggressive vapours and chemical mixtures provoking corrosion, insulation and sealing deformation.

Use suitable hoist machinery for handling and storage operations to prevent possible damage to the unit.

Follow the handling requirements applicable for the particular type of cargo.

The unit can be carried in the original packing by any mode of transport provided proper protection against precipitation and mechanical damage.

Avoid sharp blows, scratches or rough handling during loading and unloading.

Do not expose the unit to sudden changes in temperature. Such changes can lead to condensation of moisture inside the unit and performance disturbance when the unit is switched on. Prior to the initial power-up after transportation at subzero temperatures allow the unit to warm up at room temperature for at least 2 hours.

**MANUFACTURER'S WARRANTY**

The manufacturer hereby warrants normal operation of the unit for 24 months after the retail sale date provided the user's observance of the transportation, storage, mounting and operation regulations.

Should any malfunctions occur in the course of the unit operation through the Manufacturer's fault during the guaranteed period of operation the user is entitled to elimination of faults by the manufacturer by means of warranty repair at the factory free of charge.

The warranty repair shall include work specific to elimination of faults in the unit operation to ensure its intended use by the user within the guaranteed period of operation.

The faults are eliminated by means of replacement or repair of the unit components or a specific part of such unit component.

**The warranty repair does not include:**

- routine technical maintenance
- unit installation/dismantling
- unit setup

To benefit from warranty repair the user must provide the unit, the user's manual with the purchase date stamp and the payment document certifying the purchase.

The unit model must comply with the one stated in the user's manual.

**Contact the Seller for warranty service.****The manufacturer's warranty does not apply to the following cases:**

- User's failure to submit the unit with the entire delivery package as stated in the user's manual including submission with missing component parts previously dismantled by the user.
- Mismatch of the unit model and the brand name with the information stated on the unit packing and in the user's manual.
- User's failure to ensure timely technical maintenance of the unit.
- External damage to the unit casing (excluding external modifications as required for installation) and internal components caused by the user.
- Redesign or engineering changes to the unit.
- Replacement and use of any assemblies, parts and components not approved by the manufacturer.
- Unit misuse.
- User's violation of the unit installation regulations.
- User's violation of the unit control regulations.
- Unit connection to the power mains with a voltage different from the one stated in the user's manual.
- Unit breakdown due to voltage surges in the power mains.
- Discretionary repair of the unit by the user.
- Unit repair by any persons without the manufacturer's authorization.
- Expiration of the unit warranty period.
- User's violation of the unit transportation regulations.
- User's violation of the unit storage regulations.
- Wrongful actions against the unit committed by third parties.
- Unit breakdown due to circumstances of insuperable force (fire, flood, earthquake, war, hostilities of any kind, blockades).
- Missing seals if provided by the user's manual.
- Failure to submit the user's manual with the unit purchase date stamp.
- Missing payment document certifying the unit purchase.



**FOLLOWING THE REGULATIONS STIPULATED HEREIN WILL ENSURE A LONG AND TROUBLE-FREE OPERATION OF THE UNIT.**



**USERS' WARRANTY CLAIMS SHALL BE SUBJECT TO REVIEW ONLY UPON PRESENTATION OF THE UNIT, THE PAYMENT DOCUMENT AND THE USER'S MANUAL WITH THE PURCHASE DATE STAMP.**

**ACCEPTANCE CERTIFICATE**

**The single-room reversible energy regeneration ventilation unit**

Freshbox \_\_\_\_ 100 \_\_\_\_

**is recognizes as serviceable.**

The unit complies with the requirements according to the EU norms and directives, to the relevant EU-Low Voltage Equipment Directives, EU-Directives on Electromagnetic Compatibility. We hereby declare that the following product complies with the essential protection requirements of Electromagnetic Council Directive 2004/108/EC, 89/336/EEC and Low Voltage Directive 2006/95/EC, 73/23/EEC and CE-marking Directive 93/68/EEC on the approximation of the laws of the Member States relating to electromagnetic compatibility. This certificate is issued following test carried out on samples of the product referred to above.

Approval mark                      Manufacturing date \_\_\_\_\_

**CONNECTION CERTIFICATE**

Company: \_\_\_\_\_

Name: \_\_\_\_\_

Date \_\_\_\_\_ Signature \_\_\_\_\_

**WARRANTY CARD**

Freshbox \_\_\_\_ 100 \_\_\_\_

**SELLER**

**SALES DATE**

**REPRESENTATIVE IN EU**

Blauberg Ventilatoren GmbH  
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D-81379 München,  
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**BLAUBERG**  
*Ventilatoren*

